The Network Council provides a link between the CMS, the Network leadership and stakeholders.

The role of the Facility Representative (you!) on the Network Council:

- Spread information to your dialysis program about Network activities.
- VOTE in Network annual election for Board of Trustees & Medical Review Board
Goal: Increase Communications Between Facilities & Network

- More Council Meeting Time:
  - January 13, 2010 Webex
  - March 3, 2010 Webex
  - Annual Meeting May 2010 (in person) – TBA

- Regular Email Updates – We Need Emails for:
  - Facility Rep
  - Medical Director
  - Administrator
CMS Update

- SMR Recalculation
- CROWNWeb
- ESRD Network Redesign
- MIPPA
SMR Recalculation

- Error occurred in standardized mortality calculation which was sent to facilities for review. THIS WAS NOT POSTED
- Updated SMRs will be posted to Dialysis Facility Compare Web site
- Most facilities will see no change – the error only affected 5% of dialysis facilities
- Affected facilities have been notified of the change by e-mail from Mary Ann Webb
CMS Update - CROWNWeb

- CROWNWeb – Implementation delayed until March 2010
- Phase 2 - testing continues with 10 dialysis facilities in each Network
- Annual Facility Survey for 2009 to go forward as usual
- All Network reporting requirements remain in effect until further notice
CMS - CROWNWeb

- For Now -
  - Be sure your facility is registered for a QIPS account
  - Go to [www.qualitynet.org](http://www.qualitynet.org)
  - Click the ESRD tab
  - Register a Security Administrator for QIPS Account
  - CROWNWeb training dates are set:
    - Go to [www.projectcrownweb.org](http://www.projectcrownweb.org) for info, dates, times & registration
CMS Update – Network Redesign

- ESRD Network Redesign for 2011 & Beyond
- Guiding Principles
  - Demonstrate Value
  - Demonstrate Attribution
  - Improve Dissemination and Coordination of a Quality Improvement Culture
  - Contribute to Improved Outcomes
Potential Focus Areas:

- Patient Education & Self-Empowerment
- Access to Care
- Physical Environment
- Infections
- Hospitalizations
- Disparities

- Quality Measures
  - Anemia Management
  - Adequacy of Dialysis
  - Vascular Access
  - Grievances/Complaints
  - Involuntary Discharge
CMS Update - MIPPA

- It is critical that dialysis programs understand the implications and comment by November 16th!
- The Medical Review Board & Board of Trustees comments will be based on quality implications
- All info on www.therenalnetwork.org
  - Summaries
  - Comment Instructions
  - Complete text of Proposed Rule
Quality Improvement
Quality Improvement Work Plan (QIWP)

Four Quality Improvement Projects

1. Prevalent Fistula Rate Improvement
   Catheter reduction
   Changing patient culture
   Community partnerships

2. Anemia Management
   Increase percent patients with Hgb between 10-12 gm/dL
Quality Improvement Work Plan (QIWP)

3. Phosphorus Additives
   Increase percent patients with PO₄ between 3.5-5.5 gm/dL

4. Adequacy of Dialysis
   Increase percent patients with Kt/V ≥ 1.2 to at least 92%
Fistulas Placed in Incident Patients by Network
April 07 - March 08 and April 08 - March 09
% Change Marked in Text Box

% of Incident Patients with AVF Placed

Network
July 2009 AVF Rates by Network
Network 9/10 Prevalent Fistula Rates

March 31, 2009

July 31, 2009

Prevalent Fistula Scale
- Less than 40%
- 40.0 - 50%
- 50.1 - 58%
- 58.1 - 65.9%
- 66% and greater
Network 9/10 Prevalent Catheter Rates

March 31, 2009

July 31, 2009

Prevalent Catheter Scale
- 40% and greater
- 30 - 39.9%
- 20 - 29.9%
- 10 - 19.9%
- Less than 10%
CMS Goal Remains at 66%
Network 9 = 48.6% (July 2009)
Network 10 = 50.3% (July 2009)
Facilities < 50.5% fistulae will be targeted for Network interventions
Medical directors will be receiving a letter informing them that continuous improvement is expected with notice to CMS if not achieved
The 5-Diamond Patient Safety Program consists of educational modules – facility participation is VOLUNTARY. Facilities may complete any of the modules, with only one module, Patient Safety Principles, being mandatory. Modules include:
- Patient Safety Principles
- Decreasing Dialysis Patient-Provider Conflict
- Emergency Preparedness
- Hand Washing (Infection Control)
- Influenza Vaccination
- Medication Reconciliation
- Sharps Safety
- Slips, Trips, & Falls
Participation is Voluntary

Training Sessions will be scheduled via Webex

The training schedule will be announced in October to begin in November

When training is announced, download materials from www.therenalnetwork.org
Technical Assistance
Patient Services – Complaints & Concerns

- Assistance to Patients and Staff in 2009
  - Received 221 Facility Concerns
    - Discharge process
    - Challenging situations
    - Disruptive behavior
  - Received 79 Patient Complaints
    - Staff-related
    - Treatment-related concerns
Patient Services – Involuntary Discharge (IVD)

- IVD process –
  - E-mailed to medical directors, administrators
  - Posted on TRN website
- Interventions must be documented
- Patient re-assessment
- Medical Director/Nephrologist Discharge Order
- Assist with finding dialysis facility
- Notify Network and State Survey Agency
Patient Services - Education

- Patient Education Meetings
  - October 11, Cincinnati area
  - November 15, Indianapolis
  - Agenda –
    - Transplantation
    - Social Services
    - Psycho-Social Issues

- Education and Training Programs
  - Dialysis Patient/Provider Conflict (DPC) Train-the-Trainer
    WebEx – register at: www.therenalnetwork.org/services/dpc.php
      - October 14, 2009
      - January 26, 2010
      - April 29, 2010
      - September 29, 2010
Patient Services - Resources

- DPC Toolbox - available online/hardcopy by request to kstark@nw10.esrd.net
- Social Worker Monthly e-Newsletter
  - Cultural Issues
  - Preparing for Emergencies
  - Mental Health
  - Advance Directives
- Screenings & Assessments (Depression, KDQOL, CAHPS)
- Health Care Team Agreements (Behavior)
- In-Center Self Care Packet
- Adherence Packet with articles and resources later this year
Facilitates the achievement of optimal wellness for renal disease patients.

Welcome!

Special Announcement

CMS Announces Public Meeting for Comment on Proposed Rule on Bundling of Payments

CMS is sponsoring a Town Hall Meeting on the ESRD Prospective Payment System on Friday, October 23, 2009.

The meeting will take place in the Centers for Medicare and Medicaid Services (CMS) auditorium from 9:00 A.M. - 12:00 P.M Eastern Daylight Savings Time. The location is 7500 Security Boulevard, Baltimore MD, 21244.

Preregistration is required and attendance will be limited to the first 500 to 600 people who register. Pre-registration will be available Friday, October 16, 2009.
www.kidneypatientnews.org
Web Resources - QAPI

- Templates
  - Adequacy
  - Infection Control
  - Anemia
  - Vascular Access
  - Medical Injuries and Errors
  - Patient Satisfaction & Grievances
  - Reuse

- Templates in Development
  - Nutrition
  - Mineral Metabolism
More Web Resources

- Network News & Calendar
- H1N1 & Seasonal Flu
- Emergency Preparedness
- FDA Alerts
- MIPPA
  - Summaries
  - Instruction for Comments
- Involuntary Discharge
- End-of-Life
- Patient Resources & Educational Materials
Welcome to the Medical Director's Resource Pages for the new ESRD Conditions for Coverage.

The purpose of this section is to provide a single point of access to materials, tools and resources necessary or useful to the implementations of the provisions under the new rule. Be sure to click on the Resources for Implementation link below to access additional resources for each of new provisions of the rule. Updates and new resources will be added as they are made available.

Conditions and Interpretives Guidelines

CfC Timeline


Conditions for Coverage (CfCs) Final Rule
Questions?

- EVALUATION
  - Please complete the evaluation at the end of this Webex session to help us plan future conferences.
  - If you have a question which was not answered, send it to Bridget Carson at bcarson@nw10.esrd.net