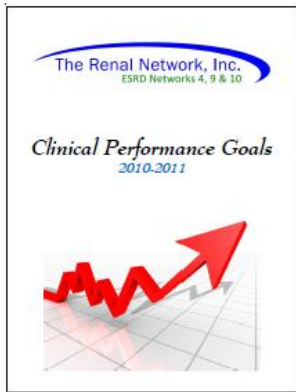


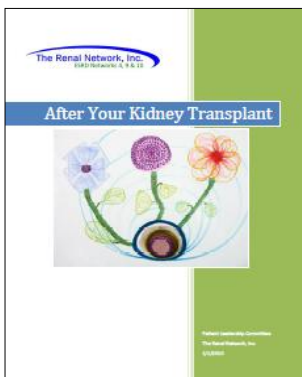
Technical Assistance from The Renal Network, Inc. ESRD Network 9/10

As we start the New Year, The Renal Network, Inc, wants to remind you that we are available to provide technical assistance in all of our departments and on our Web sites. You can reach us at **317-257-8265**.



The Data Department can assist you with questions and/or concerns regarding patient data tracking, CMS 2728/2746 forms, VISION, CROWNWeb, data requests, and compliance issues.

The Quality Improvement Department can assist you with the development of quality improvement plans, data collection and analysis, the development of disaster and emergency plans, guidance in following the Conditions for Coverage.



The Patient Services Department can assist you with challenging patient situations, patient complaints, patients at risk for discharge, and patients who are experiencing barriers to placement.

In addition, we can assist you with rehabilitation questions, quality of life and patient satisfaction tools, end of life issues and a number of educational resources.



Network Web Sites - In addition, we encourage you to visit the Network Web sites at <http://www.therenalnetwork.org> and <http://www.kidneypatientnews.org>. Through its Web sites, the Network provides the latest information on FDA alerts and other news and developments affecting CMS conditions of coverage, prospective payment system, CROWNWeb, emergency preparedness, flu, immunization and other issues affecting the day-to-day delivery and quality of service.

Also the Network Web sites act as a compendium of resources by creating ready and continuous access to educational tools and materials designed to assist with staff and patient education, the implementation of quality improvement strategies and programs, and provide resources on issues ranging from treatment options to writing health care team agreements/behavior contracts.