

2001 ANNUAL STATISTICAL REPORT

FOR

END-STAGE RENAL DISEASE NETWORK 9/10

THE RENAL NETWORK, INC.

Submitted By: The Renal Network, Inc. 911 East 86th Street, Suite 202 Indianapolis, IN 46240 Sponsored By: Centers for Medicare & Medicaid Services Contract Numbers: 500-00-NW09 & 500-00-NW10

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Date: June 28, 2002

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June 28, 2002

The *2001 Annual Statistical Report for End-Stage Renal Disease (ESRD) Network 9/10,* which outlines the year's activities, represents a successful coordinated effort among health care providers, patients, and Network staff.

The Renal Network, Inc. (ESRD Networks 9/10) is an independent agency that monitors the treatment of patients with ESRD in Illinois, Indiana, Kentucky, and Ohio. There are a total of 18 ESRD Networks throughout the country that provide oversight of dialysis and transplant centers. The goal of the ESRD Networks is to assure appropriateness of dialytic care while fostering patient independence and well-being. ESRD Networks are funded through the Centers for Medicare and Medicaid Services (CMS).

The Renal Network is particularly proud of patient participation at all levels of its operation from the Board of Trustees, the Medical Review Board, the Patient Leadership Committee and Network Coordinating Council to each individual dialysis unit.

Network Coordinating Council and committee members are volunteers who have given of their time to assure the quality of care provided to patients receiving treatment for ESRD. These same individuals have participated in the development of various goals and outcome surveys for the Network. The Network appreciates the contributions of all of our volunteers. Their contributions of time, dedication and expertise have enabled our Network to go well beyond the requirements of our CMS contract to drive a progressive pro-active Network.

I am grateful to all the dedicated professionals, including those in each of our dialysis and transplant facilities and the Network administrative office, without whose dedication and perseverance the Network accomplishments would not have been possible. I am proud of my association with The Renal Network, Inc., and I expect that the contributions of our stakeholders will continue to make our Network a model for others to emulate.

Sincerely,

y wish, we

Jay B. Wish, M.D. President

THE RENAL NETWORK, INC. 2001 ANNUAL REPORT

I. INTRODUCTION

A. Network Description

The Renal Network encompasses the states of Illinois, Indiana, Kentucky, and Ohio. The total population in the four-state area is 43,894,687 ("2001 Population Estimates - U.S. Census Bureau Quick Facts, Illinois, Indiana, Kentucky and Ohio," U.S. Department of Commerce, Bureau of the Census). ESRD incidence and prevalence rates continued to increase during 2000 as shown in the following tables.

Despite a small decrease in incidence in Network 10 and a small increase in Network 9 during 2001, the overall prevalence of ESRD patients in both Network areas continues to grow. A one-year comparison of incidence and prevalence of all ESRD patients is shown below.

| Incidence | 2001 | 2000 | Percentage Change |
|------------|--------|--------|-------------------|
| Network 9 | 7153 | 7075 | +1% |
| Network 10 | 4274 | 4316 | -1% |
| | | | |
| Prevalence | 2001 | 2000 | Percentage Change |
| Network 9 | 20,036 | 19,195 | +4% |
| Network 10 | 12,426 | 11,909 | +4% |

The following data for race and ethnicity are taken from "2001 Population Estimates - U.S. Census Bureau Quick Facts, Illinois, Indiana, Kentucky and Ohio," U.S. Department of Commerce, Bureau of the Census."

Illinois, "The Prairie State," ranks 5th among all states in population. Figures from the U.S. Department of Commerce, Bureau of the Census, show the population divided by race as:

| White | 73.5% | Black | 15.1% |
|-------|-------|-------|-------|
| Other | 11.4% | | |

About 12.3% of the population is defined as Hispanic in ethnicity. Divided by age groups, approximately 26.1% of the population was under the age of 18; 61% were between the ages of 18 and 64; and 12.1% were aged 65 or greater. Currently, the female population is approximately 51% and the male population is 49%.

One-half of the population of the state lives in the metropolitan Chicago area. In total, 83 percent of the population live in urban areas and 17 percent of the population live in rural areas. Other urban areas in Illinois (with a population of greater than 100,000) are Springfield (the state capital), Rockford, and Peoria.

Indiana, "The Hoosier State," ranks 14th among all states in population. Figures from the U.S. Department of Commerce, Bureau of the Census show the population divided by race as:

| White | 87.5% | Black | 8.4% |
|-------|-------|-------|------|
| Other | 4.1% | | |

About 3.5% of the population is defined as Hispanic in ethnicity. Divided by age groups, approximately 25.9% of the population was at age 18 or under; 61.7% were between the ages of 18 and 65; and 12.4% were over the age of 65. Currently, the female population is approximately 51% and the male population is 49%.

About two-thirds of Indiana's population live in urban areas. Indianapolis, the state capital, is the largest city in the Network area, as well as Indiana, with a population of over 1,000,000. Other urban areas in Indiana (with population greater than 100,000) are Fort Wayne, Gary, Evansville and South Bend.

Kentucky, "The Bluegrass State," ranks 25th among all states in population. Figures from the U.S. Department of Commerce, Bureau of the Census show the population divided by race as:

| White | 90.1% | Black | 7.3% |
|-------|-------|-------|------|
| Other | 2.6% | | |

About 1.5% of the population is defined as Hispanic in ethnicity. Divided by age groups, approximately 24.6% of the population was at age 18 or under; 62.9% were between the ages of 18 and 65; and 12.5% were over the age of 65. The female population is approximately 52% and the male population is 48%.

The Kentucky population is about evenly divided between rural and urban dwellers. Urban centers (with population greater than 100,000) are Louisville, Lexington, Owensboro, Covington, Bowling Green, Paducah, Hopkinsville, and Ashland. Kentucky's state capital is Frankfort.

Ohio, "The Buckeye State," ranks 7th among all states in population. Figures from the U.S. Department of Commerce, Bureau of the Census show the population divided by race as:

| White | 85% | Black | 11.5% |
|-------|------|-------|-------|
| Other | 3.5% | | |

About 1.9% of the population is defined as Hispanic in ethnicity. Divided by age groups, approximately 25.4% of the population was at age 18 or under; 61.3% were between the ages of 18 and 65; and 13.3% were over the age of 65. Currently, the female population is approximately 52.1% of total population and the male population is 47.9%.

About three-quarters of the population of Ohio live in urban areas. Urban centers (with population greater than 100,000) include Cleveland, Columbus (the state capital), Cincinnati, Toledo, Akron, Dayton, and Youngstown.

B. Network Structure

1. Staffing

The Renal Network employs 16 full-time employees:

Susan A. Stark, Executive Director: Project Director, responsible for the overall operation of all functions of The Renal Network, Inc.

Bridget M. Carson, Assistant Director: provides back-up in administrative responsibilities. This position is also responsible for overseeing all communications for The Renal Network, and staff responsibilities to the Medical Review Board, the Pediatric Renal Group, the Publications Committee and the Nominating Committee.

Jeannette A. Cain, B.S.R.N., M.S.M., C.P.H.Q., Quality Improvement Director: Oversees all quality improvement projects and intervention activities.

Raynel Kinney, R.N., C.N.N., Quality Improvement Coordinator: assists with quality improvement and intervention activities and also coordinates the clinical performance measures project.

Mary Ann Webb, M.S.N., R.N., Quality Improvement Coordinator: assists with quality improvement and intervention activities.

Janie Hamner, Quality Improvement Assistant: responsible for support to Quality Improvement Department.

Janet Nagle, Office Manager: responsible for operation of the Network office, including bookkeeping and personnel.

Kathi Niccum, Ed.D., Patient Services Director: responsible for direction of all patient activities.

Dolores Perez, M.S., Patient Services Associate: assists with implementation of all patient activities.

Leanne Emery, M.A., Patient Services Assistant, provides secretarial support to the Patient Services Department.

Richard Coffin, Data Services Director: responsible for all programming needs and also directs the staff of the Data Services Department.

Christina Harper, Data Manager: oversees the day-to-day operation of the Data Services Department.

Helen McFarland, Data Specialist: Responsible for tracking patients for Network 10 facilities.

Kathy Gumerson, Data Specialist: responsible for tracking patients for Network 9 facilities.

Marietta Gurnell, C.H.T., Data Specialist: Responsible for tracking patients in Network 9 facilities.

Rita Cameron, Secretary: responsible for secretarial support.

2. Committees

<u>Network Coordinating Council</u>: The Network Coordinating Council (NCC) is composed of representatives of dialysis providers from hospitals and other facilities located in the states of Illinois, Indiana, Kentucky, and Ohio which are certified by the Secretary of Health and Human Services to furnish at least one specific end-stage renal disease service. The NCC includes a representative of each of the current Medicare approved end-stage renal disease facilities. Each facility has a single representative, designated by its chief executive officer or medical director, who is approved by the governing board of the facility. The NCC is responsible for the election of members to the Board of Trustees and the Medical Review Board. Elections are held by mail-in ballot. The Council meets once annually. During 2001, the Council met on May 10.

During 2001, the following occurred:

- The 2001 slates for membership on the Board of Trustees and Medical Review Board were presented and approved. Nominations were accepted from January through May 10 (at 5 p.m. EST) for open positions. Members were elected to both committees by mail-in ballot in the fall. Terms of office were to begin on January 1, 2002 and end on December 31, 2004.
- 2000 data were presented and the 2000 Annual Report was distributed.
- The Network Coordinating Council was updated on activities with CMS and the Forum of Renal Networks, and contract issues.
- The 2001 Nephrology Conference was held at the Indianapolis Marriott Downtown on May 10 and 11. The Conference offered educational programs for administrators, physicians, nurses, social workers, dietitians, and technicians.
- Dialysis facilities within Networks 9/10 were informed of and participated in the CMS Clinical Performance Measures Project and the Adequacy of Dialysis Quality Improvement Project.

<u>Board of Trustees</u>: The Board of Trustees is the chief governing body of ESRD Network 9/10. The Board of Trustees holds the Network contracts for ESRD Network 9/10 with the CMS, and is responsible for meeting contract deliverables and oversight of the administration of the Network budget.

In 2001, the Board of Trustees was composed of 24 members, elected for three year terms of office including:

Eight Renal Physicians Four ESRD Patients Two Non-Categorical Position Chairperson of the Medical Review Board/Network 9 area Chairperson of the Medical Review Board/Network 10 area One Nurse One Nurse One Social Worker One Social Worker One Administrator One Dietitian One Technician One Legal Representative One Financial Representative (vacant) The Past President

The Board of Trustees met in person on January 12 and 13, March 21, August 29, and October 24, 2001.

Members of the Board of Trustees for 2001 were:

| Jay B. Wish, M.D., President | Craig Stafford, M.D., Vice President |
|--|--|
| Chester Amedia, Jr., M.D., Treasurer | Pat Gunnerson, Secretary |
| George Aronoff, M.D., Ntwk 9 MRB Chair | Robert Mutterperl, D.O., Ntwk 10 MRB Chair |
| Emil P. Paganini, M.D., Past President | Kent Bryan, M.D. |
| William (Dirk) Combs | Evernard Davis |
| Brian Duffy, M.D. | Robert Felter |
| Billie Goble, M.S.W. | Thomas Golubski, M.D. |
| Richard J. Hamburger, M.D. | Susan Hou, M.D. |
| JoAnn Johnson, R.N. | Mark Parks, C.H.T. |
| Janeen Beck Leon, R.D. | Jane Robinson, R.N. |
| Catherine Simmons, R.N. | Joseph Scodro, Esq. |
| Cheryl Sweeney, R.N., C.N.N. | |

During 2001, the Board of Trustees accomplished the following:

- Network financial records were reviewed and expenditure reports approved.
- The Board of Trustees heard updates from the Medical Review Board, the Patient Advisory Councils, the Nominating Committee, and the Program Committee. These updates included committee activities and action items.
- The Board of Trustees was updated on activities with CMS, The Forum of ESRD Networks, and contract issues.

• The Board of Trustees participated in a strategic planning session. Members discussed how to implement the core purpose, the core values, and the goals of the Network into current and future projects of The Renal Network, Inc.

<u>Medical Review Board</u>: The Medical Review Board (MRB) is composed of 35 members, elected for three year terms of office including:

16 Physicians3 ESRD Social Workers3 ESRD Facility Administrators3 ESRD Technicians

3 ESRD Nurses3 ESRD Dietitians4 ESRD Patients

The Medical Review Board functions with the concurrence and subject to the review and control of the Board of Trustees. The President of the Board of Trustees serves in an ad hoc capacity. The MRB performs functions prescribed by the regulations issued by the Secretary of Health and Human Services, as well as other duties related to quality improvement, vocational rehabilitation, and patient concerns as requested by the Network Coordinating Council. The MRB met on February 6 and 7, May 7 and 8, September 12 (conference call), and November 13 and 14.

Members of the MRB for 2001 were:

George Aronoff, M.D., Chairperson Ashwini Sehgal, M.D., Vice Chairperson Claire Callahan, R.D. David Charney, M.D. John Dillon, M.D. **Robert Felter** Andrew Finnegan, C.H.T. Elisabeth Fry, R.D., L.D. Karen Griffin. M.D. Brenda Heath, R.N. Meghan Hiland, M.S.S.A. Stephen McMurray, M.D. Dennis Muter, C.H.T. Rosemary Ouseph, M.D. C. Frederic Strife Robert Sollod, Ph.D. Charles Sweeney, M.D. Linda Ulerich. R.D. Jay B. Wish, M.D.

Robert Mutterperl, D.O., Chairperson

Diane Cook, R.N. Peter DeOreo, M.D. John Ducker, M.D.

Sandra Fritzsch, R.N., J.D. Clifford Glynn, C.H.T. Janet Hanson Carol Jackson, M.S.W. Maria Karalis, R.D. Romeo Micat, M.D. Kathy Olson, R.N. Harry Rubinstein, M.D. Marcia Silver, M.D. Martinlow Spaulding Eddie Taylor Margaret Westbrook, M.S.W. Steven Zelman, M.D. During 2001, the Medical Review Board:

- Continued the refinement of the tables and the distribution of The Physician Activity Report. This report, shows Network nephrologists their patient data from the Clinical Performance Measures, as reported via the unique physician identification number (UPIN). These reports were mailed to more than 600 nephrologists at three times during 2001: March, July, and October.
- ◆ Completed the implementation of the CMS required Adequacy of Hemodialysis QIP. Based on national data from the fourth quarter 1998, the percentage of patients with a mean URR ≥ 65% in Network 9/10 were below 80%. Hemodialysis programs were selected to participate in this project if the fourth quarter data for the 1999 Clinical Performance Measure URR rate was in the lowest 25th percentile. Interventions were implemented, and included: feedback reports, education materials in a Quality Improvement Kit (Q.I.K. box), workshops, and facility developed improvement projects addressing hemodialysis adequacy.
- Worked to refine the repository of Network aggregate data, called The Renal Network Data System (TRNDS). The repository was developed to encourage members of the Network, as well as the renal community at large, to use the data for their own quality improvement endeavors. Data from TRNDS was used to present seven abstracts at the 2001 meeting of the American Society of Nephrology. Additionally, a publication on barriers to transplantation written by Ash Sehgal, M.D., chairperson of the Data Analysis Subcommittee of the MRB was accepted by the *Journal of the American Medical Association*.
- Oversaw the dissemination of a Facility Profile, which displays descriptive data from each facility, with comparisons of regional, state, Network and national statistics for those same areas, including demographic and diagnosis data. Included also are SMR and gross mortality. These profiles are distributed annually to each facility to help them in their continuous quality improvement efforts.
- Maintained data collection and report distribution of the Facility Intervention Profile. The profile is achieved by combining data from various areas of Network participation to provide a comprehensive view of facility performance. Facilities which proved to be outliers were targeted for specialized intervention and overview by the Medical Review Board.
- Oversaw the activities of the Pediatric Renal Group, a subcommittee of the Medical Review Board. The goal of the group is to act as a resource to the Network on the care and treatment of pediatric dialysis and transplant patients. The Pediatric Renal Group met on May 10. Subcommittee work was accomplished through conference calls during the year.
- Oversaw the activities of the Transplant Task Force, a specialty group organized to advise on matters regarding renal transplantation. The purpose is two-fold: to educate the transplant community on The Renal Network and to offer assistance to the transplant community. The Task Force met on March 13 and September 25. It focused on redefining transplant status codes to provide better data on patients awaiting transplant, and in developing educational materials for patients and staff.

- Received continuous updates on the activities of CMS and the ESRD Network Scope of Work, the United States Renal Data System (USRDS), The Forum of ESRD Networks, and the Quality Assurance Committee of The Forum.
- Reviewed data profiles, including rates for clinical performance measures, mortality, home therapy, and transplantation.
- Reviewed grievances filed with the Network.
- Oversaw the implementation of the CMS clinical performance measures project.
- Worked to develop an electronic model long term program/short term care plan module. When completed, this will be incorporated into the NephTrak software. Its use will be voluntary by Network facilities.

<u>Transplantation Task Force.</u> To further enhance its focus on transplantation, the MRB established, with the approval of the Board of Trustees, a Transplant Task Force. This group is charged to advise on the status of renal transplantation within Network 9/10; all members come from within the transplant community. During 2001, the task force decided that its focus will be on refining transplant status codes to develop a facility-specific report which will show dialysis facilities how their units perform in the area of placing patients on the waiting list, in comparison with regional and state achievements. A second area of focus will be to develop and disseminate educational materials. The task force is chaired by Thomas Waid, M.D., a transplant nephrologist from the University of Kentucky. Dr. Waid is a past member of the Medical Review Board.

Other members include:

| Jim Callahan, Transplant Patient Representative |
|---|
| Orland Park, Illinois |
| Nancy Durance, R.N., |
| University Hospitals of Cleveland- Transplant |
| Brian Haag, M.D. |
| Methodist Hospital/Clarian Health, Indianapolis |
| Bruce Lucas, M.D. |
| University of Kentucky Medical Center, Lexington |
| Akinlolu Ojo, M.D., Ph.D., Consultant |
| University of Michigan Health System. Ann Arbor |
| Rosemary Ouseph, M.D. |
| University of Louisville, Kidney Disease Program |
| Ash Sehgal, M.D. |
| MetroHealth Medical Center, Cleveland, OH |
| Roseann Sweda, R.N. |
| Department of Transplant Surgery, University of Chicago |

| Linda Ulerich, R.D. |
|---|
| Methodist Hospital/Clarian Health, Indianapolis, IN |
| Steve Woodle, M.D. |
| University of Cincinnati, Department of Surgery |
| Jay B. Wish, M.D. (ex officio) |
| University Hospitals of Cleveland |
| George Aronoff, M.D. (ex officio) |
| University of Louisville, Kidney Disease Program |
| Caleb Alexander, M.D., Research Fellow |
| |

<u>Patient Leadership Committee</u>: The purpose of the Patient Leadership Committee (PLC) is to identify and address ESRD patient needs and concerns through the development of educational projects and activities. The PLC met on March 15, June 15, September 6, and November 9, 2001.

Members of the Patient Leadership Committee during 2001: Celia Chretien William Combs Loraine Edmond **Robert Felter Craig Fisher** Pearl Hirsh **Diane Hohwald** Kathy Kirk Ellen Newman **Bob Nordsiek** Jan Nordsiek **Ruth Richards Micahel Richards Catherine Simmons** Martinlow Spaulding **Rose Stoia** Charlotte Szromba **Eddie Taylor** Nancy Ware, L.I.S.W.

During 2001:

An orientation was held for new members who would also serve on the Medical Review Board or Board of Trustees.

The committee provided direction for the new Network patient Web site (<u>www.kidneypatientnews.org</u>), a model for a patient report card for lab values, and input on inner city needs of dialysis patients.

The PLC subcommittees accomplished during 2001:

The **Pediatric Subcommittee** focused on the educational needs of pediatric preadolescents and adolescent renal patients. The committee developed a variety of situations that adolescents often experience either at home or at school. An additional meeting was held in Ohio to develop the format to address these educational needs. A draft booklet was developed for social workers to use with patients on a monthly basis, either individually or as a group.

Work continues with Purdue University at Indianapolis to develop a CD-ROM educational game for children. A conference call was held to review the outline of the game.

The **Family Subcommittee** identified needs of family members and summarized their findings in an article for the patient newsletter. They are working on key points for a script for a videotape which will give an overview of how family members are affected by kidney failure.

The **Special Projects Subcommittee** reviewed and updated the Network's patient manual. They also wrote two staff articles on compliance. Additionally, an article on compliance was published in the patient newsletter.

The **Patient Education Subcommittee** developed a brochure on early renal insufficiency and a draft of an early identification card with symptoms of early kidney failure.

<u>Patient Advisory Council</u>: The Patient Advisory Council (PAC) membership includes approximately 200 patients appointed by their facilities to act as liaisons to the Network. The following PAC activities were accomplished during 2001:

- PAC Handbook developed and distributed to all new PAC Representatives.
- The PAC newsletter, *PAC ActionGram*, highlighted adequacy of dialysis and included three posters and suggested activities that PAC Reps could initiate with the support of their social worker.
- The PAC Reps in northern Indiana and the Chicago area held a forum meeting in April in Oaklawn, Illinois to discuss patient lab value reports and inner city issues of kidney patients.
- New PAC Rep database was developed.

II. CMS NATIONAL GOALS & NETWORK ACTIVITIES

All ESRD Network organizations are responsible for the goals listed in the following section. Under each goal are the activities which were accomplished during 2001 toward meeting each goal:

GOAL 1: Improving the quality of health care services and quality of life for ESRD beneficiaries.

Improving quality of care for ESRD beneficiaries was accomplished through clinical initiatives developed and supervised by the Medical Review Board and implemented by the Quality Improvement Department of The Renal Network, Inc. These activities can be categorized in four main subject areas; each is described in the following section of this report:

- > The Clinical Performance Measures Project
- Networks 9/10 CPM Interventions
- > CMS National CPM Project
- Network Special Projects/Studies
- Focused Quality Assurance Activities

A. The Clinical Performance Measures Project

The Clinical Performance Measures (CPM) Project contributes to a consistent clinical database to assess patient outcomes and support improvement activities at Network 9/10 and facilities. The elements of the database represent clinical measures indicating key components of ESRD patient care. In 2001, all dialysis facilities participated in the Network-wide improvement project. The goals of the project are to:

- (1) increase the knowledge and awareness of the CPM Project to Network 9/10 ESRD providers,
- (2) analyze the applicability of the CPMs on facility and network levels,
- (3) implement improvement intervention programs on a Network-wide level, and,
- (4) improve patient outcomes.

The Renal Network maintains a process to collect, analyze, and provide data feedback reports to facilities. In the Network–wide CPM project, facilities collected data on 100% of prevalent patients and electronically submitted this to the Network for analysis. There were three hemodialysis (HD) collections: April, July and fourth quarter 2001. Peritoneal dialysis (PD) data were collected in three, four-month cycles: January-April 2001 (J-A01), May-August 2001 (M-A01), and September-December 2001 (S-D01). The data were analyzed by the MRB and feedback reports were distributed after each collection. The patient demographics and facility participation rates by state and Network 9/10 are described in Tables D.1 and D.2.

Comparison of HD Outcomes from 4th Quarter 2000 to 4th Quarter 2001

- ▶ % patients with average URR \ge 65% increased from 81% to 85%
- > Average URR increased from 70.3% to 71.2%
- > % patients with average Kt/V Daugirdis II \geq 1.2 increased from 86% to 89%
- > Average Kt/V Daugirdis II increased from 1.50 to 1.52
- > Average hemoglobin increased from 11.6 to 11.8 gm/dL
- ▶ % patients with average hemoglobin \ge 11 gm/dL increased from 72% to 77%
- > % patients with average hemoglobin between 11-12 gm/dL decreased from 35% to 34%
- ▶ % patients with average hemoglobin \ge 12 gm/dL increased from 38% to 46%
- > % of patients with average albumin ≥3.5 gm/dL increased from 79% to 82%
- Average albumin increased from 3.73 to 3.79 gm/dL

Comparison of PD Outcomes from September - December Cycle 2000 - 2001

- % patients with measurement of weekly Creatinine Clearance(CrCl) or weekly Kt/V increased form 77% to 84%
- > % patients meeting weekly CrCl or Kt/V target increased from 85% to 87%
- > Average hemoglobin increased from 11.89 to 11.9 gm/dL
- > % patients with average hemoglobin \geq 11 gm/dL increased from 71% to 73%
- > % patients with average hemoglobin between 11-12 gm/dL increased from 29% to 30%
- ▶ % patients with albumin \ge 3.5 gm/dL increased from 60% to 61%
- > Average albumin increased from 3.53 to 3.57 gm/dL

1. CPM Results.

Three clinical areas are addressed in the CPM project. The treatment of anemia includes the first monthly pre-dialysis hemoglobin (HGB), transferrin saturation (TSAT), serum ferritin concentration and weekly Epogen (Epo) dosage. HD adequacy contains the first monthly-paired pre/post serum urea nitrogen for a urea reduction ratio (URR) and a calculation of Kt/V using the Daugirdas II methodology. PD adequacy uses the reported weekly creatinine clearance and Kt/V. The nutritional status is measured by the serum albumin; bromocresol purple (BCP) assay measurements are adjusted by + 0.3 for comparison with the bromocresol green (BCG) measurements.

| Patient | | Illinois | | | Indiana | l | k | Kentuck | y | | Ohio | | Ne | twork 9 | /10 |
|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| Demographics | Apr | July | 4Q | Apr | July | 4Q | Apr | July | 4 Q | Apr | July | 4 Q | Apr | July | 4Q |
| Total Number | 9332 | 9730 | 11717 | 4436 | 4621 | 5469 | 2693 | 2863 | 3178 | 9423 | 9579 | 11000 | 25889 | 26798 | 30529 |
| Sex Men Women | 54% 46 | 54% 46 | 54% 46 | 53% 47 | 53% 47 | 53% 47 | 54% 46 | 55% 45 | 55% 45 | 53% 47 | 53% 47 | 53% 47 | 53% 47 | 53% 47 | 54% 46% |
| Race Black White Other | 43% 50 6 | 45% 49 6 | 44% 50 6 | 32% 66 2 | 32% 66 2 | 32% 66 2 | 29% 70 1 | 29% 70 1 | 28% 70 1 | 39% 59 1 | 40% 58 2 | 39% 59 2 | 38% 58 4 | 39% 57 3 | 38% 58 4 |
| Age in years < 18 18-44 45-64 65-74 75+ | *% 15 38 25 22 | *% 15 36 26 22 | *% 15 38 24 23 | *% 16 35 25 24 | *% 15 35 25 24 | *% 15 35 26 24 | *% 17 37 26 19 | *% 17 37 27 19 | *% 17 38 26 20 | *% 15 35 26 23 | *% 15 35 27 23 | *% 14 35 27 24 | *% 15 36 26 22 | *% 15 36 26 22 | *% 15 36 25 23 |
| Primary Dx DM HTN GN Other Unknown % Facility | 36% 34 11 18 * | 37% 34 11 18 * | 37% 34 10 18 * | 39% 30 12 19 * | 39% 31 12 19 * | 39% 30 11 19 * | 42% 24 13 21 * | 42% 25 13 20 * | 43% 24 12 20 * | 43% 23 14 19 * | 44% 23 14 19 1 | 44% 23 14 19 * | 40% 29 12 19 * | 40% 29 12 19 * | 41% 28 12 19 * |
| Participation *% represents lea | 92 | 94 | 99 | 99 bgroup | 100 | 100 | 96 | 100 | 100 | 95 | 97 | 100 | 95 | 97 | 99 |

Table A.1. 2001 April, July & $4^{\rm th}$ Quarter Hemodialysis (HD) Patient Demographics & Facility Participation

| Table A.L. L | | | ai Diaiy | | D) I au | | ennogi | apines | & Fa | cinty i | | | | | |
|------------------|---------|-----------|-------------|----------|-----------------|-------------|-----------|---------|-------------|---------|------|------------|------|--------|-------------|
| Patient | | Illinois | 5 | | Indiana | |] | Kentuck | у | | Ohio | | N | etwork | 9/10 |
| Demographics | J-A | M-A | S-D | J-A | M-A | S-D | J-A | M-A | S-D | J-A | M-A | S-D | J-A | M-A | S-D |
| | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 | 01 |
| Total | | | | | | | | | | | | | | | |
| Number | 998 | 1081 | 973 | 670 | 691 | 722 | 254 | 266 | 285 | 1242 | 1207 | 1178 | 3174 | 3245 | 3158 |
| Sex | | | | | | | | | | | | | | | |
| Men | 48% | 50% | 52% | 54% | 53% | 51% | 55% | 54% | 56 % | 51% | 49% | 50% | 51% | 51% | 51% |
| Women | 52 | 50 | 48 | 46 | 47 | 49 | 44 | 46 | 44 | 49 | 51 | 50 | 49 | 49 | 49% |
| Race | | | | | | | | | | | | | | | |
| Black | 23% | 26% | 24 % | 20% | 22% | 22 % | 13% | 10% | 12% | 24% | 25% | 24% | 23% | 24% | 22 % |
| White | 68 | 64 | 68 | 76 | 75 | 75 | 88 | 90 | 88 | 74 | 72 | 74 | 68 | 72 | 73 |
| Other | 9 | 9 | 8 | 3 | 3 | 4 | 1 | 0 | 1 | 1 | 2 | 3 | 9 | 4 | 4 |
| Age in years | | | | | | | | | | | | | | | |
| < 18 | 2% | 2% | 2 % | 3% | 3% | 3% | 0% | 0% | 0% | 2% | 3% | 2 % | 2% | 2% | 2% |
| 18-44 | 24 | 24 | 23 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 24 | 23 | 24 | 24 | 23 |
| 45-64 | 44 | 45 | 43 | 44 | 42 | 41 | 54 | 48 | 48 | 44 | 44 | 42 | 44 | 44 | 43 |
| 65-74 | 20 | 17 | 19 | 20 | 21 | 22 | 14 | 17 | 15 | 21 | 20 | 20 | 20 | 19 | 20 |
| 75+ | 10 | 11 | 12 | 10 | 10 | 11 | 9 | 11 | 9 | 9 | 11 | 12 | 10 | 11 | 11 |
| Primary Dx | | | | | | | | | | | | | | | |
| DM | 34% | 32% | 34 % | 36% | 34% | 34% | 39% | 40% | 40 % | 43% | 42% | 42% | 38% | 37% | 38 % |
| HTN | 21 | 22 | 21 | 21 | 21 | 22 | 18 | 18 | 18 | 14 | 14 | 16 | 18 | 19 | 19 |
| GN | 22 | 22 | 21 | 19 | 19 | 19 | 17 | 18 | 19 | 19 | 20 | 19 | 19 | 20 | 20 |
| Other | 22 | 22 | 21 | 25 | 25 | 24 | 26 | 25 | 24 | 24 | 24 | 23 | 24 | 24 | 23 |
| Unknown | 2 | 2 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 |
| % Facility | | | | | | | | | | | | | | | |
| Participation | 92 | 96 | 94 | 97 | 97 | 97 | 95 | 95 | 100 | 98 | 97 | 98 | 96 | 96 | 97 |
| Subgroup total n | nay not | add to 10 | 00% due | to round | ling or n | nissing d | lata eler | nents. | | | | | | | |

 Table A.2. 2001 Peritoneal Dialysis (PD) Patient Demographics & Facility Participation

<u>2.a. Treatment of Anemia - Hemodialysis.</u> Figure A.1. shows the percent of patients with average predialysis HGB \geq 11 gm/dL. Network 9/10 rates had a statistical increase of 5% between the 4th quarter 2000 and 4th quarter 2001 with state rates ranging from 3%-6%.

Figure A.2. and Table A.3 show the distribution of HGB values for the states, Network 9/10 and the United States. The average HGB increased to 11.6 gm/dL in the 4th quarter 2000 and Network 9/10 data for the 4th quarter 2001 showed an increase to 11.8 gm/dL. In all states, the percentage of patients with average HGB \geq 12 gm/dL increased.

Table A.4. compares average and standard deviation values by state for HGB, TSAT, Ferritin and Epo dose. The more frequent route of EpogenTM administration was reported as intravenous at 84%. This was an increase of 4% from 4th quarter 2001. The average EpogenTM dose increased from 240 to 252 units/kilogram/week in the fourth quarter 2001. Iron prescriptions were reported for 18,184 HD patients in the 4th quarter of 2001. Of the patients who were prescribed iron, 92% were prescribed intravenous iron, an increase of 4% from the previous fourth quarter. Between the 4th quarters of 1997 and 2001, the average TSAT ranged between 28% to 29.0%. The average ferritin increased from 561 ng/mL to 679 ng/mL.

Figures A.3. & A.4.compare HD patients with TSAT and ferritin between states and Network 9/10 for the 4th quarters of 1999 and 2001.

Table A.5. compares the percent of HD patients with paired TSAT < 20% and Ferritin < 100 ng/mL from 4th quarter 1997-2001.

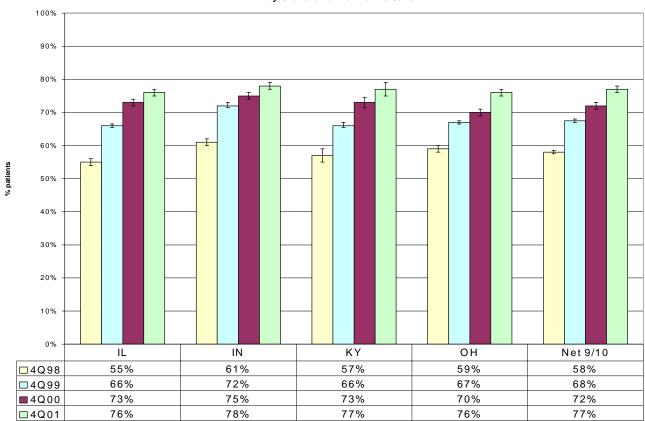


Figure A.1. Percentage of HD Patients with HGB>= 11 gm/dL by State and Networks 9/10

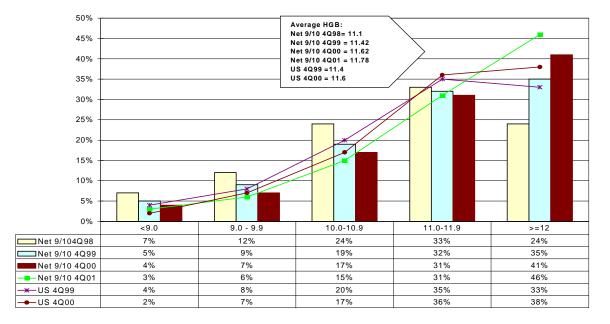


Figure A.2. Distribution of HD Hemoglobin Values (gm/dL) in Networks 9/10 & U.S.

Table A.3. Distribution of HD HGB values (gm/dL) by State.

| | < 9 | 9 – 9.9 | 10 – 10.9 | <u>11 – 11.9</u> | ≥12 |
|---------------|------------------|----------------|-----------|------------------|-----|
| IL 4Q98 | 8% | 12% | 25% | 32% | 23% |
| IL 4Q99 | 6% | 9% | 19% | 32% | 34% |
| IL 4Q00 | 4% | 7% | 16% | 30% | 43% |
| IL 4Q01 | 3% | 6% | 14% | 30% | 47% |
| IN 4Q98 | 5% | 10% | 23% | 35% | 26% |
| IN 4Q99 | 4% | 7% | 18% | 32% | 40% |
| IN 4Q00 | 3% | 6% | 16% | 31% | 44% |
| IN 4Q01 | 2% | 6% | 14% | 30% | 48% |
| KY 4Q98 | 8% | 11% | 24% | 34% | 23% |
| KY 4Q99 | 6% | 9% | 19% | 34% | 32% |
| KY 4Q00 | 3% | 8% | 17% | 32% | 41% |
| KY 4Q01 | 2% | 6% | 15% | 33% | 44% |
| OH 4Q98 | 7% | 12% | 24% | 34% | 24% |
| OH 4Q99 | 4% | 9% | 20% | 32% | 35% |
| OH 4Q00 | 3% | 8% | 19% | 33% | 37% |
| OH 4Q01 | 3% | 6% | 16% | 32% | 44% |
| Subgroup tota | l may not add to | 100% due to ro | unding | | |

| | Illir | nois | Indi | iana | Kent | ucky | Oł | nio | Net | 9/10 |
|---------------|-------|------|------|------|------|------|------|------|------|------|
| | avg | sd | avg | sd | avg | sd | avg | sd | avg | sd |
| HGB 4Q98 | 11.0 | 1.6 | 11.2 | 1.3 | 11.0 | 1.3 | 11.1 | 1.3 | 11.1 | 1.4 |
| HGB 4Q99 | 11.4 | 1.4 | 11.6 | 1.4 | 11.4 | 1.4 | 11.4 | 1.4 | 11.4 | 1.4 |
| HGB 4Q00 | 11.7 | 1.4 | 11.7 | 1.3 | 11.7 | 1.4 | 11.5 | 1.3 | 11.6 | 1.4 |
| HGB 4Q01 | 11.8 | 1.4 | 11.9 | 1.3 | 11.8 | 1.3 | 11.7 | 1.3 | 11.8 | 1.4 |
| TSAT 4Q97 | 29.0 | 13.9 | 29.5 | 13.3 | 28.5 | 13.7 | 26.7 | 13.0 | 29.0 | 13.9 |
| TSAT 4Q98 | 30.2 | 14.3 | 27.6 | 13.0 | 27.5 | 13.4 | 26.9 | 13.2 | 28.4 | 13.7 |
| TSAT 4Q99 | 29.7 | 13.4 | 27.2 | 12.9 | 26.4 | 12.3 | 26.9 | 12.6 | 28.0 | 13.0 |
| TSAT 4Q00 | 29.7 | 13.2 | 27.7 | 12.4 | 27.8 | 11.9 | 27.1 | 12.7 | 28.3 | 12.8 |
| TSAT 4Q01 | 28.7 | 12.3 | 28.2 | 12.1 | 28.4 | 12.3 | 27.8 | 12.7 | 28.3 | 12.4 |
| Ferritin 4Q97 | 431 | 425 | 523 | 429 | 409 | 391 | 508 | 437 | 469 | 429 |
| Ferritin 4Q98 | 459 | 430 | 534 | 462 | 436 | 400 | 516 | 421 | 489 | 431 |
| Ferritin 4Q99 | 465 | 461 | 545 | 469 | 507 | 424 | 558 | 446 | 514 | 456 |
| Ferritin 4Q00 | 556 | 437 | 565 | 426 | 547 | 425 | 568 | 442 | 561 | 436 |
| Ferritin 4Q01 | 693 | 484 | 674 | 444 | 651 | 480 | 676 | 507 | 679 | 485 |
| Epo dose | | | | | | | | | | |
| u/kg/wk 4Q97 | 227 | 880 | 205 | 158 | 229 | 223 | 228 | 205 | 223 | 570 |
| u/kg/wk 4Q98 | 250 | 200 | 220 | 180 | 241 | 191 | 243 | 193 | 241 | 194 |
| u/kg/wk 4Q99 | 257 | 194 | 239 | 197 | 223 | 183 | 228 | 200 | 240 | 196 |
| u/kg/wk 4Q00 | 247 | 199 | 240 | 210 | 232 | 188 | 235 | 208 | 240 | 203 |
| u/kg/wk 4Q01 | 283 | 221 | 262 | 213 | 274 | 212 | 275 | 221 | 276 | 219 |

Table A.4. HD Anemia Management Measures by State and Networks 9/10.

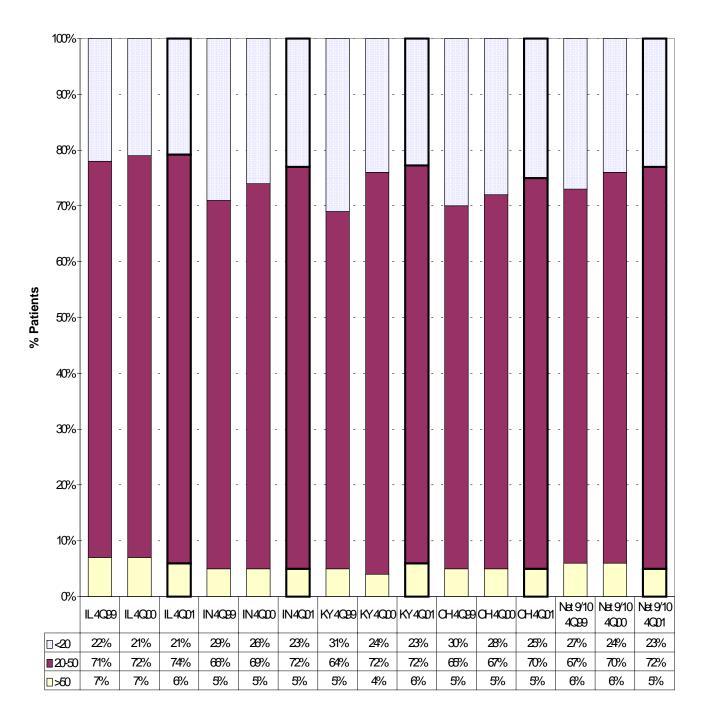


Figure A3. Percent HDPatients with TSAT 4Q99-4Q01 by State & Networks 9/10

| 4 th Quarter – Year | Illinois | Indiana | Kentucky | Ohio | Net 9/10 |
|--------------------------------|----------|---------|----------|------|----------|
| 1997 | 10% | 6% | 12% | 6% | 8% |
| 1998 | 8% | 7% | 12% | 6% | 8% |
| 1999 | 7% | 6% | 9% | 6% | 7% |
| 2000 | 4% | 5% | 6% | 5% | 5% |
| 2001 | 3% | 3% | 4% | 3% | 3% |

100% 90% 80% 70% 60% % patients 50% 40% 30% 20% 10% 0% Net Net Net IL IN IN IN KΥ KΥ ОН ОН ОН 9/109/109/1040.99 4Q00 4Q01 4Q99 40.00 4Q01 4Q99 4Q00 4Q01 4Q99 4Q00 4Q01 4Q 99 4Q00 4Q01 10% □<100 23% 10% 5% 13% 9% 6% 17% 12% 8% 11% 7% 17% 10% 6% 100-800 59% 68% 60% 64% 68% 60% 64% 65% 61% 66% 66% 61% 63% 67% 60% □>800 18% 22% 34% 23% 23% 35% 19% 23% 31% 23% 24% 33% 20% 23% 34%

Figure A.4. Percent HD Patients with Ferritin (ng/mL) 4Q99 - 4Q01 by State & Networks 9/10

<u>2.b.Treatment of Anemia – Peritoneal Dialysis.</u> Anemia management measures show improvement in each of the reporting cycles.

Figure A.5. shows the percentage of patients with average HGB \geq 11 gm/dL for the states and Network 9/10. Network 9/10 rates improved from 71% to 73% between September –December 1999-2001 (U.S. rate 73%).

Table A.6. shows the distribution of HGB values for the states. The distribution is shifting to the right, indicating improvements.

Table A.7. reports averages and standard deviations of the HGB, TSAT, Ferritin and EPO dose measurements. In the September-December 2001 cycle, the more frequent route of Epogen[™] administration was reported as subcutaneous at 98%. The average Epogen[™] dose increased from 155 to 162 units/kilogram/week between September-December 2000-2001.

The Renal Network, Inc./ESRD Network 9 2001 Annual Report Figures A.6. and A.7. compare the TSAT and Ferritin values by state and Network 9/10 for the periods January through April 2001 through September through December 2001.

Table A.8. shows state comparisons for paired TSAT < 20 % and Ferritin < 100 ng/mL measures, the Networks 9/10 rate is 7% (U.S. rate 5%). Iron prescriptions were reported for 1875 patients in September –December 2001, 15% of these patients were reported having an IV iron prescription; this is an increase of 5% from the same cycle time period in 2000.

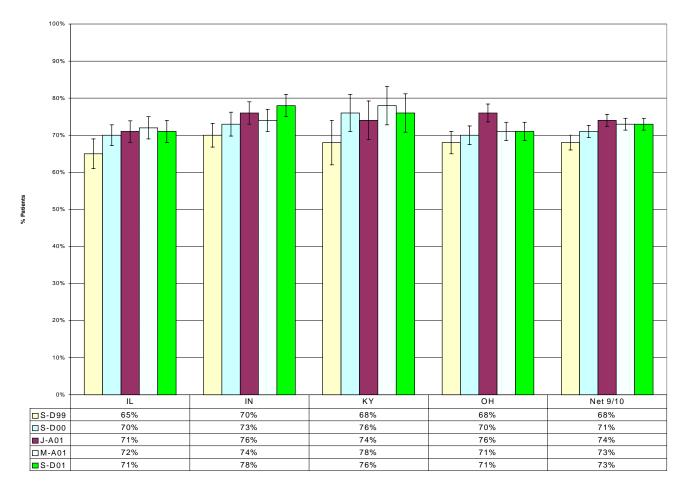


Figure A.5. Percentage of PD Patients with HGB >= 11 gm/dL by State and Networks 9/10

 Table A.6. Distribution of PD HGB values (gm/dL) by State.

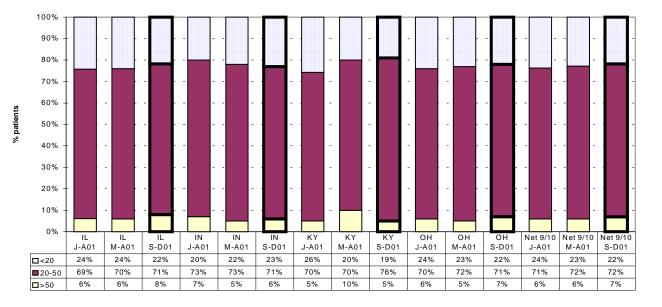
| r minuar report | < 9 | 9-9.9 | 10-10.9 | 11-11.9 | 12+ |
|-----------------|-----|-------|---------|---------|-----|
| IL S-D99 | 6% | 10% | 20% | 25% | 40% |
| IL S-D00 | 4% | 8% | 19% | 27% | 43% |
| IL J-A01 | 5% | 9% | 15% | 27% | 44% |
| IL M-A01 | 6% | 8% | 14% | 27% | 45% |
| IL S-D01 | 4% | 8% | 17% | 24% | 48% |
| IN S-D99 | 4% | 9% | 18% | 27% | 43% |
| IN S-D00 | 4% | 6% | 17% | 28% | 45% |
| IN J-A01 | 4% | 5% | 15% | 26% | 50% |
| IN M-A01 | 4% | 7% | 16% | 29% | 45% |
| IN S-D01 | 3% | 5% | 15% | 25% | 53% |
| KY S-D99 | 6% | 6% | 18% | 25% | 46% |
| KY S-D00 | 5% | 5% | 14% | 27% | 50% |
| KY J-A01 | 3% | 8% | 15% | 24% | 50% |
| KY M-A01 | 4% | 4% | 14% | 32% | 46% |
| KY S-D01 | 3% | 4% | 17% | 29% | 47% |
| OH S-D99 | 4% | 9% | 19% | 27% | 40% |
| OH S-D00 | 4% | 7% | 18% | 26% | 44% |
| OH J-A01 | 3% | 6% | 16% | 27% | 49% |
| OH M-A01 | 5% | 7% | 16% | 28% | 43% |
| OH S-D01 | 2% | 10% | 17% | 29% | 42% |

| Table A.7. PD Anemia Management Measures by State & Networks 9/10. |
|--|
|--|

| | Illin | ois | Ind | liana | Kent | ucky | Oł | nio | Net | 9/10 |
|----------------|-------|------|------|-------|------|------|------|------|------|------|
| | avg | sd | avg | sd | avg | sd | avg | sd | avg | sd |
| HGB S-D99 | 11.6 | 1.7 | 11.7 | 1.6 | 11.8 | 1.7 | 11.7 | 1.7 | 11.7 | 1.7 |
| HGB S-D00 | 11.7 | 1.6 | 11.6 | 1.6 | 12.0 | 1.7 | 11.7 | 1.6 | 11.7 | 1.6 |
| HGB J-A01 | 11.7 | 1.6 | 12.0 | 1.7 | 11.9 | 1.6 | 12.0 | 1.6 | 11.9 | 1.6 |
| HGB M-A01 | 11.7 | 1.7 | 11.9 | 1.7 | 11.9 | 1.6 | 11.8 | 1.7 | 11.8 | 1.7 |
| HGB S-D01 | 11.8 | 1.7 | 12.1 | 1.6 | 12.0 | 1.6 | 11.8 | 1.7 | 11.9 | 1.7 |
| TSAT S-D99 | 29.8 | 13.9 | 29.1 | 14.5 | 28.9 | 13.6 | 27.3 | 12.4 | 28.6 | 13.6 |
| TSAT S-D00 | 28.7 | 13.2 | 30.2 | 14.3 | 29.4 | 12.9 | 28.7 | 13.2 | 29.1 | 13.5 |
| TSAT J-A01 | 28.8 | 13.4 | 29.1 | 13.2 | 27.5 | 13.3 | 28.1 | 12.9 | 28.8 | 13.1 |
| TSAT M-A01 | 27.9 | 12.7 | 28.2 | 12.2 | 30.0 | 13.8 | 28.5 | 13.5 | 28.4 | 13.0 |
| TSAT S-D01 | 30.1 | 13.7 | 29.1 | 13.4 | 28.7 | 11.4 | 29.3 | 13.2 | 29.4 | 13.3 |
| Ferritin S-D99 | 346 | 418 | 465 | 505 | 294 | 282 | 359 | 394 | 378 | 429 |
| Ferritin S-D00 | 385 | 396 | 510 | 520 | 389 | 435 | 394 | 438 | 418 | 450 |
| Ferritin J-A01 | 384 | 407 | 459 | 438 | 380 | 405 | 396 | 421 | 405 | 421 |
| Ferritin M-A01 | 403 | 451 | 572 | 421 | 382 | 352 | 393 | 438 | 410 | 433 |
| Ferritin S-D01 | 463 | 492 | 470 | 422 | 403 | 327 | 404 | 455 | 440 | 450 |
| Epo Dose | | | | | | | | | | |
| u/kg/wk S-D99 | 147 | 127 | 147 | 127 | 147 | 114 | 140 | 135 | 147 | 127 |
| u/kg/wk S-D00 | 155 | 136 | 154 | 142 | 164 | 138 | 153 | 143 | 155 | 141 |
| u/kg/wk J-A01 | 144 | 104 | 147 | 145 | 170 | 129 | 149 | 132 | 148 | 127 |
| u/kg/wk M-A01 | 166 | 168 | 151 | 128 | 176 | 128 | 157 | 152 | 160 | 151 |
| u/kg/wk S-D01 | 159 | 151 | 156 | 138 | 184 | 136 | 163 | 162 | 162 | 151 |

| Paired TSAT <20% & Ferritin < 100 ng/mL by State & Networks 9/10. | | | | | | | | | | | |
|---|----------|---------|----------|------|--------------|--|--|--|--|--|--|
| | Illinois | Indiana | Kentucky | Ohio | Network 9/10 | | | | | | |
| S-D99 | 10 | 9 | 8 | 11 | 10 | | | | | | |
| S-D00 | 8 | 6 | 9 | 9 | 8 | | | | | | |
| J-A01 | 10 | 6 | 6 | 10 | 9 | | | | | | |
| M-A01 | 9 | 7 | 8 | 8 | 8 | | | | | | |
| S-D01 | 8 | 6 | 10 | 8 | 7 | | | | | | |

Figure A.6. Percent PD Patients with TSAT January-April2001 - September-December 2001 by State & Networks 9/10



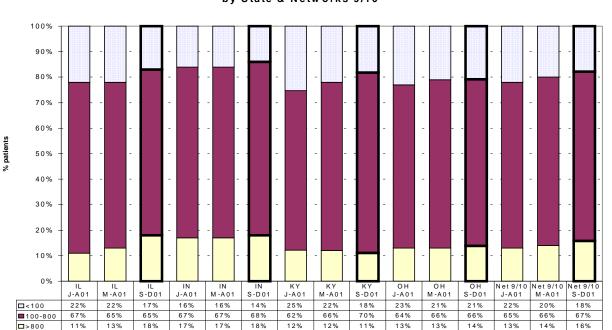


Figure A.7. Percent PD Patients with Ferritin (ng/mL) January-April 2001- September-December 2001 by State & Networks 9/10

<u>2.c. Adequacy of Hemodialysis.</u> Figure A.8. shows the percentage of patients with an average URR of 65% or greater by state, Network 9/10, and by year. An increase of 4% was noted from 4^{th} quarter 2000 until 4^{th} quarter 2001.

Figure A.9. shows the percentage of patients with an average Kt/V $_{Daugirdis II}$ of 1.2 or greater. There was a 3% increase from one year ago in the Network 9/10 rate. The 4th quarter 2001 average URR was 71.2% with a standard deviation of 7.0 and the average Kt/V $_{Daugirdis II}$ was 1.52 with a standard deviation of 0.33. The average HD treatment time increased three minutes, from 221 to 223.

Table A.9. shows URR, Kt/V _{Daugirdis II} and treatment time averages and standard deviations by state and Networks 9/10.

Figures A.10. and A.11. show the distribution of URR and Kt/V _{Daugirdis II} values for 4th quarter 1996-2001. The curves shift to the right, which indicates adequacy outcome improvements over time.

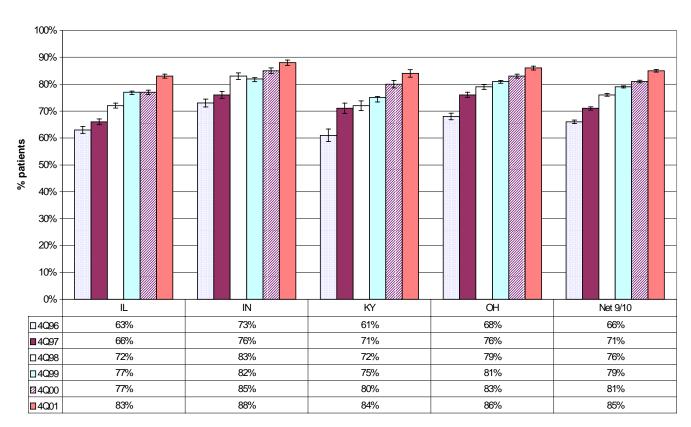


Figure A.8. Percentage of HD Patients with URR>= 65% by State & Networks 9/10

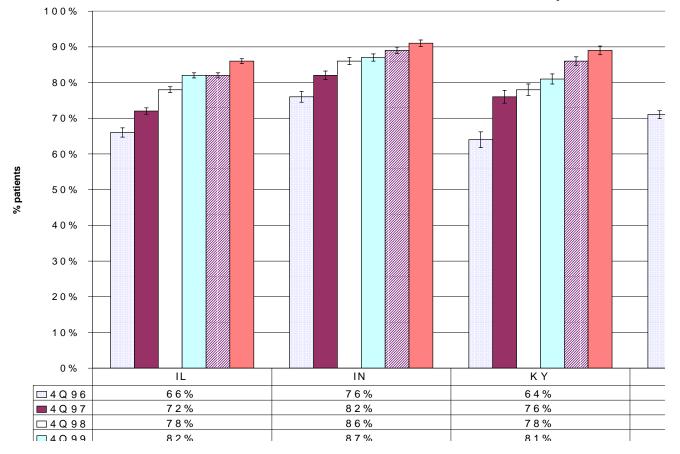


Figure A.9. Percentage of HD Patients with Kt/V $_{\rm Daugirdas\,II}$ >= 1.2 by Sta

 Table A.9. HD Adequacy Performance Measures by State & Networks 9/10.

| | Illinois | | Indiana | | Kentucky | | Ohio | | Net 9/10 | |
|-----------------|----------|-----|---------|-----|----------|-----|--------|-----|----------|-----|
| | avg sd | | avg sd | | avg sd | | avg sd | | avg sd | |
| URR 4Q96 | 66.3 | 9.2 | 68.6 | 7.9 | 65.9 | 9.0 | 67.3 | 7.8 | 67.1 | 8.5 |
| URR 4Q97 | 67.1 | 8.9 | 69.4 | 7.9 | 68.2 | 9.4 | 69.0 | 7.7 | 68.2 | 8.5 |
| URR 4Q98 | 68.5 | 8.5 | 70.7 | 7.3 | 68.4 | 8.1 | 69.8 | 7.4 | 69.3 | 7.9 |
| URR 4Q99 | 69.4 | 7.8 | 70.7 | 7.6 | 70.0 | 7.8 | 70.1 | 7.2 | 69.8 | 7.6 |
| URR 4Q00 | 69.6 | 7.8 | 71.5 | 7.2 | 70.1 | 7.1 | 70.6 | 6.9 | 70.3 | 7.4 |
| URR 4Q01 | 70.6 | 7.4 | 71.8 | 6.9 | 70.8 | 6.8 | 71.6 | 6.6 | 71.2 | 7.0 |
| Kt/V 4Q96 | 1.32 | .35 | 1.39 | .32 | 1.30 | .32 | 1.34 | .28 | 1.34 | .32 |
| Kt/V 4Q97 | 1.38 | .37 | 1.47 | .36 | 1.41 | .35 | 1.44 | .34 | 1.42 | .36 |
| Kt/V 4Q98 | 1.43 | .36 | 1.52 | .35 | 1.43 | .35 | 1.48 | .36 | 1.47 | .36 |
| Kt/V 4Q99 | 1.48 | .38 | 1.54 | .40 | 1.45 | .35 | 1.50 | .37 | 1.49 | .38 |
| Kt/V 4Q00 | 1.47 | .36 | 1.56 | .35 | 1.49 | .32 | 1.52 | .37 | 1.52 | .37 |
| Kt/V 4Q01 | 1.50 | .33 | 1.56 | .34 | 1.51 | .34 | 1.54 | .33 | 1.52 | .33 |
| Min 4Q96 | 209 | 31 | 209 | 36 | 209 | 32 | 209 | 29 | 209 | 32 |
| Min 4Q97 | 213 | 28 | 215 | 31 | 212 | 30 | 213 | 29 | 214 | 29 |
| Min 4Q98 | 217 | 28 | 222 | 30 | 214 | 29 | 216 | 28 | 217 | 29 |
| Min 4Q99 | 218 | 27 | 221 | 35 | 216 | 30 | 216 | 28 | 218 | 30 |
| Min 4Q00 | 221 | 27 | 227 | 30 | 218 | 30 | 218 | 29 | 221 | 29 |
| Min 4Q01 | 222 | 28 | 229 | 30 | 221 | 30 | 222 | 31 | 223 | 30 |

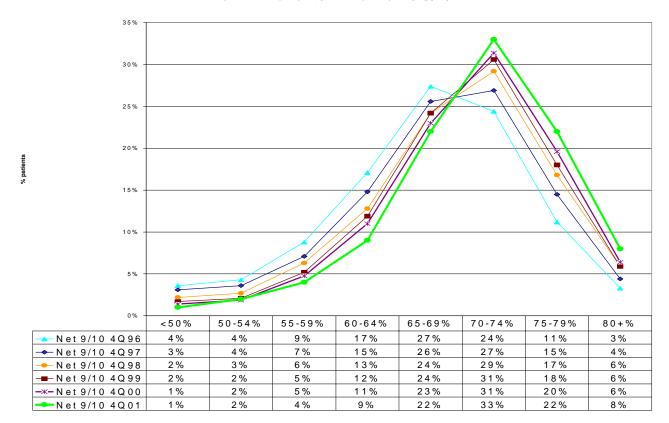
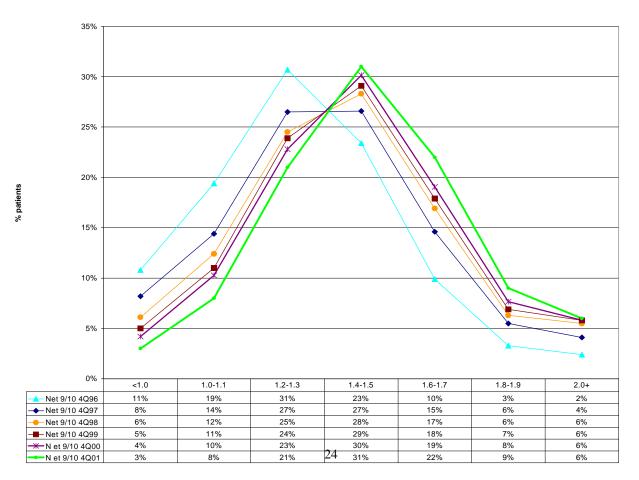


Figure A.11. Distribution of Kt/V_{Daugirdis II} Values from 4th Quarter 1996-2000 for HD Patients in Networks 9/10



2.d. Adequacy of Peritoneal Dialysis. Three cycles of PD Clinical Performance Measures were collected in 2001, January–April 2001 (J-A01), May-August 2001 (M-A01), and September–December 2001 (S-D01). PD adequacy measures included the weekly creatinine clearance (CrCl) and weekly Kt/V. Facilities reported patient measurements in the collection time frames. The percentage of patients measured for adequacy improved from 75% to 83%. Figure D.12. shows the percentage of PD patients in Network 9/10 measured and meeting weekly CrCl or Kt/V DOQI[™] guidelines from September – December 1999-2001. In the last reporting cycle of 2001, 28% of the PD population was either not measured or did not meet DOQI[™] guidelines.

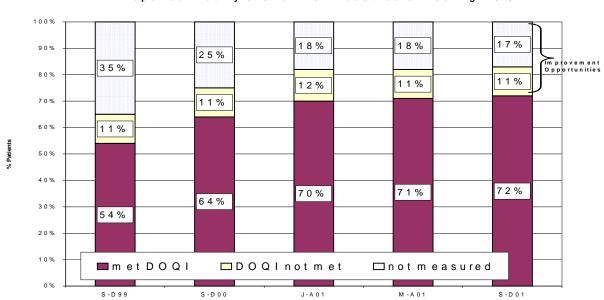
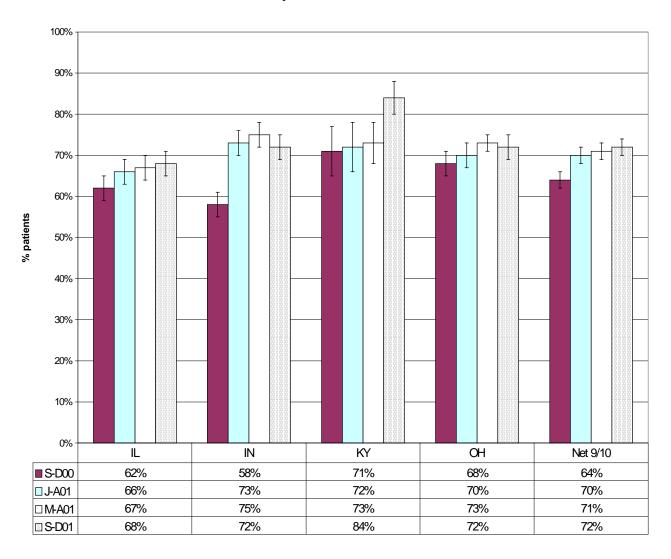
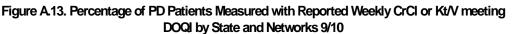


Figure A.12. Percentage of PD Patients in Network 9/10 with Reported Weekly CrCl or Kt/V Measured & Meeting DOQI





<u>2.e. Hemodialysis Vascular Access.</u> Figure A.14. shows the percentage of patients greater than 90 days ESRD with catheter, fistula and graft in Network 9/10 in December 1997-2001. Catheter and fistula rates have increased. Figure A.15. shows the reason for catheter in the same time frame. Information on reasons for catheter placement was collected in order to identify care process areas that could be targeted for improvement. There are five categories: (1) no vascular sites, (2) no fistula/graft created, (3) temporary interruption, (4) fistula/graft maturing, and (5) other reasons. One-third of the reasons for catheters was reported as "no fistula/graft created."

Table A.10. shows the number and percentage of facilities with standardized access ratios for December 1997-2001. The methodology adjusts for patient demographics, i.e., age, race, sex, height/weight, cause of ESRD, and number of years on dialysis. The standardized ratio methodology includes patients who had been on dialysis greater than 90 days. Facilities were included in the analysis if the number of total patients was 30 or greater.

The standardized ratios for catheters (SCR), fistula (SFR) and grafts (SGR) are analogous to the standardized mortality ratio (SMR) or the standardized hospitalization ratio (SHR). The ratio is the actual number of patients with a specific access divided by the expected number of patients with the specific access. The SCR, SFR, and SGR for a facility are compared to the Network 9/10 ratios.

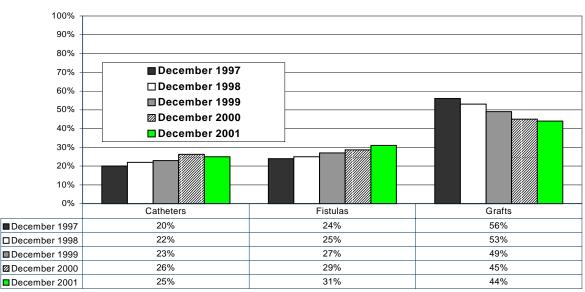
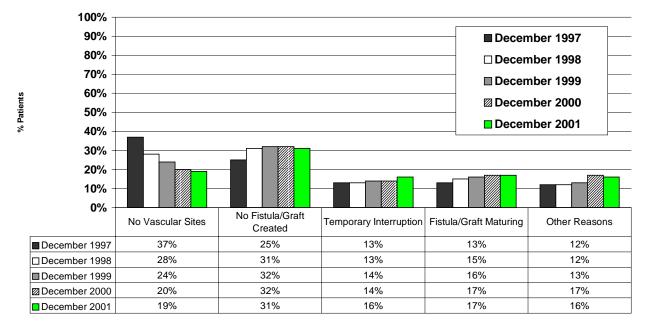


Figure A.14. Vascular Access Type in Patients(ESRD >90days) in Networks 9/10 for December 1997-2001

Access Type



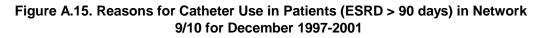


Table A.10.Number and percentage of facilities with standardized access scores statistically different than 1.0. December 1997 - 2001

| statistically different th | , | eline | Yea | | | r 2 | Yea | r 3 | Yea | nr 4 |
|---|-----|-------|-----|----|-----|------|-----|-----|-----|------|
| # Facilities with: | | 1997 | Dec | | | 1999 | Dec | | | 2001 |
| | # | % | # | % | # | % | # | % | # | % |
| SCR> 1.0* | 32 | 15 | 28 | 12 | 36 | 18 | 64 | 25 | 77 | 31 |
| SCR < 1.0* | 38 | 18 | 24 | 10 | 30 | 15 | 12 | 5 | 21 | 8 |
| SCR not different from 1.0 | 146 | 68 | 182 | 78 | 138 | 68 | 185 | 71 | 154 | 61 |
| SFR> 1.0* | 28 | 13 | 42 | 18 | 48 | 24 | 66 | 25 | 76 | 30 |
| $SFR < 1.0^*$ | 25 | 12 | 18 | 8 | 21 | 10 | 13 | 5 | 7 | 3 |
| SFR not different from 1.0 | 163 | 75 | 174 | 74 | 135 | 66 | 182 | 70 | 169 | 67 |
| SGR> 1.0* | 18 | 8 | 8 | 3 | 6 | 3 | 2 | 1 | 1 | 0.4 |
| $SGR < 1.0^*$ | 23 | 11 | 29 | 12 | 49 | 24 | 74 | 28 | 84 | 33 |
| SGR not different from 1.0 | 175 | 81 | 197 | 84 | 149 | 73 | 185 | 71 | 167 | 66 |
| Total 216 100 234 100 204 100 261 100 252 100 | | | | | | | | | | |
| * Statistically different than 1.0. Facilities included if $n \ge 30$ for reported December access. May not add to | | | | | | | | | | |
| 100% due to rounding. | | | | | | | | | | |

<u>2.f. Nutritional Status.</u> The serum albumin was measured as a nutritional outcome. 87% of the HD patients had an albumin measured with a bromocresol green (BCG) assay and 13% were reported with the a bromocresol purple (BCP) assay. 83% of the PD patients had an albumin measured with a BCG assay, and 17% with a BCP assay. An adjustment of +0.3 was made to serum albumin measured using the BCP assay for comparisons.

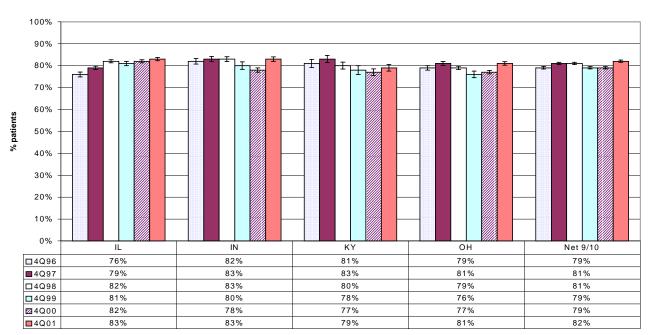
Hemodialysis - Albumin. Table A.11. outlines the average and standard deviation values by state, Network 9/10. The average albumin in the 4th quarter 2001 was 3.79 gm/dL, an increase from 3.73 gm/dL in the 4th quarter 2000. The percentage of patients with an average albumin \geq 3.5 gm/dL increased from 79% to 82%. 38% of the patients had an average albumin \geq 4.0 gm/dL, a 9% decrease from last year.

Figure A.16. compares the percentage patients with average albumin \geq 3.5 gm/dL by state, Network 9/10 from 4th quarter 1996-2001. Table D.12. shows the distribution of average albumin by state and Network 9/10 from 4th quarter 1996-2001.

Table A.11. HD Average (avg) and Standard Deviation (sd) Values for Albumin by State & Networks 9&10.

| | Illir | nois | Indiana | | Kentucky | | Oł | Ohio | | ·k 9/10 |
|--------------|-------|------|---------|-----|----------|-----|------|------|------|---------|
| | avg | sd | avg | sd | avg | sd | avg | sd | avg | sd |
| Albumin 4Q96 | 3.67 | .49 | 3.74 | .40 | 3.71 | .42 | 3.67 | .44 | 3.69 | .45 |
| Albumin 4Q97 | 3.76 | .46 | 3.82 | .45 | 3.79 | .50 | 3.78 | .44 | 3.78 | .46 |
| Albumin 4Q98 | 3.78 | .43 | 3.81 | .42 | 3.78 | .45 | 3.75 | .44 | 3.77 | .44 |
| Albumin 4Q99 | 3.78 | .43 | 3.79 | .51 | 3.72 | .44 | 3.70 | .45 | 3.75 | .46 |
| Albumin 4Q00 | 3.78 | .42 | 3.71 | .50 | 3.69 | .42 | 3.69 | .43 | 3.73 | .44 |
| Albumin 4Q01 | 3.82 | .42 | 3.79 | .41 | 3.74 | .46 | 3.77 | .44 | 3.79 | .44 |

Figure A.16. Percentage of HD Patients with Average Albumin >= 3.5 gm/dl by State & Networks 9/10



| Tuble 71.1%. Dist | | Average Albur | | l l | |
|----------------------|---------------------|-------------------------|--------------------|--------------------|-----------------------|
| | < 2.0 | 2.0-2.4 | 2.5-2.9 | 3.0-3.4 | 3.5+ |
| IL 4Q96 | 0.3% | 1.0% | 4.2% | 18.6% | 76.0% |
| IL 4Q97 | 0.2% | 0.8% | 3.6% | 16.9% | 78.7% |
| IL 4Q98 | 0.1% | 0.6% | 3.3% | 14.0% | 82.0% |
| IL 4Q99 | 0.1% | 0.6% | 3.3% | 15.0% | 80.7% (35.7)* |
| IL 4Q00 | 0.2% | 0.8% | 3.3% | 13.7% | 82.1% (36.1)* |
| IL 4Q01 | 0.2% | 0.7 % | 3.0 % | 12.8% | 83.3% (42.1)* |
| IN 4Q96 | 0.1% | 0.6% | 2.4% | 15.3% | 81.7% |
| IN 4Q97 | 0.3% | 0.5% | 2.5% | 13.7% | 83.1% |
| IN 4Q98 | 0.1% | 0.6% | 2.6% | 13.9% | 82.8% |
| IN 4Q99 | 0.1% | 0.9% | 3.3% | 15.7% | 79.7% (35.2)* |
| IN 4Q00 | 0.1% | 0.6% | 3.9% | 17.5% | 77.9% (24.9)* |
| IN 4Q01 | 0.2% | 0.5% | 2.8 % | 14.0% | 82.5% (36.3)* |
| KY 4Q96 | 0.2% | 0.3% | 3.7% | 14.9% | 80.8% |
| KY 4Q97 | 0.1% | 0.7% | 2.9% | 13.6% | 82.6% |
| KY 4Q98 | 0.2% | 0.8% | 3.5% | 15.9% | 79.5% |
| KY 4Q99 | 0.2% | 0.8% | 4.0% | 16.2% | 78.2% (30.4)* |
| KY 4Q00 | 0.2% | 0.8% | 4.6% | 17.3% | 77.1% (26.0)* |
| KY 4Q01 | 0.4% | 0.9 % | 4.0% | 15.8% | 78.9% (33.6) * |
| OH 4Q96 | 0.2% | 0.7% | 3.5% | 16.7% | 78.8% |
| OH 4Q97 | 0.1% | 0.8% | 3.1% | 14.8% | 81.0% |
| OH 4Q98 | 0.2% | 0.8% | 4.0% | 16.2% | 78.8 % |
| OH 4Q99 | 0.2% | 1.0% | 4.9% | 17.8% | 75.8% (30.0)* |
| OH 4Q00 | 0.4% | 1.1% | 4.3% | 17.6% | 76.7% (27.3)* |
| OH 4Q01 | 0.2% | 0.9 % | 3.5% | 14.5% | 80.8% (35.7)* |
| Net 9/10 4Q96 | 0.2% | 0.7% | 3.6% | 16.9% | 78.7% |
| Net 9/10 4Q97 | 0.2% | 0.7% | 3.2% | 15.3% | 80.6% |
| Net 9/10 4Q98 | 0.1% | 0.7% | 3.4% | 14.9% | 80.8% |
| Net 9/10 4Q99 | 0.2% | 0.8% | 4.0% | 16.2% | 78.6% (33.1)* |
| Net 9/10 4Q00 | 0.2% | 0.9% | 3.9% | 16.0% | 79.0% (30.2)* |
| Net 9/10 4Q01 | 0.2% | 0.8% | 3.2% | 13.9% | 81.8% (38)* |
| *The percentage of p | patients with avera | age albumins ≥ 4.0 | gm/dL are noted in | parentheses for 4G | 999-4Q01 only. |

Table A.12. Distribution of HD Average Albumin Values (gm/dl) by State & Networks 9/10.

Peritoneal Dialysis - Albumin. The Network 9/10 average albumin for the September –December 2001 reporting cycles was 3.57 gm/dL. Table A.13. shows the percentage of patients in Networks 9/10 with an average albumin ≥ 3.5 gm/dl was 61%.

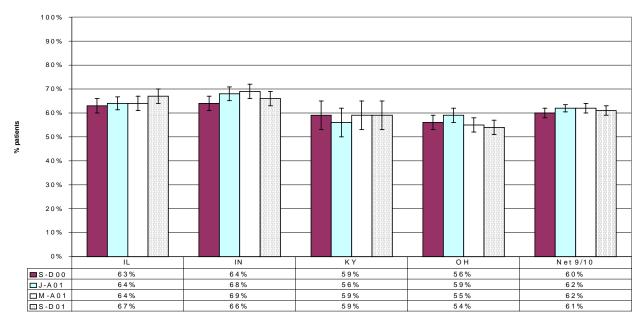
Figure A.17. compares the percentage of patients with an average albumin ≥ 3.5 gm/dl by state and Networks 9/10 from September –December 1999 - 2001 reporting cycles.

Table A.14. shows the distribution of average albumin values by state and Network 9/10.

| α includin $3/10$ | | | | | | | | | | |
|--------------------------|-------|------|------|---------|------|----------|------|------|------|--------|
| | Illiı | nois | Ind | Indiana | | Kentucky | | Ohio | | k 9&10 |
| | avg | sd | avg | sd | avg | sd | avg | sd | avg | sd |
| Albumin S-D99 | 3.60 | .52 | 3.61 | .50 | 3.59 | .51 | 3.48 | .54 | 3.55 | .53 |
| Albumin S-D00 | 3.55 | .48 | 3.59 | .47 | 3.53 | .53 | 3.49 | .54 | 3.53 | .51 |
| Albumin J-A01 | 3.57 | .51 | 3.62 | .48 | 3.50 | .56 | 3.51 | .52 | 3.55 | .52 |
| Albumin M-A01 | 3.58 | .50 | 3.64 | .47 | 3.54 | .51 | 3.48 | .50 | 3.55 | .50 |
| Albumin S-D01 | 3.61 | .50 | 3.64 | .48 | 3.54 | .55 | 3.50 | .50 | 3.57 | .50 |

Table A.13. PD Average (avg) and Standard Deviation (sd) Values for Albumin by State& Network 9/10.

Figure A.17. Percent PD Patients with Average Albumin >= 3.5 gm/dL by State & Networks 9/10



| | | i i veruge i iibui | ini values by | Diale & Het | |
|------------------------|------------------|---------------------|----------------|-----------------|---------------|
| | < 2.0 | 2.0-2.4 | 2.5-2.9 | 3.0-3.4 | 3.5+ |
| IL S-D99 | 0.5% | 1.7% | 7.9% | 24.8% | 64.8% (25.0)* |
| IL S-D00 | 0.2% | 2.1% | 9.1% | 25.2% | 63.2% (19.4)* |
| IL J-A01 | 0.5% | 1.5% | 8.7% | 25.7% | 63.7% (21.5)* |
| IL M-A01 | 0.4% | 2.2% | 7.8% | 25.6% | 64.1% (22.2)* |
| IL S-D01 | 0.1% | 1.8% | 9.3% | 22.0% | 66.8% (25.3)* |
| IN S-D99 | 0.1% | 1.6% | 7.1% | 25.9% | 65.0% (23.3)* |
| IN S-D00 | 0.4% | 1.0% | 7.4% | 27.5% | 63.7% (21.3)* |
| IN J-A01 | 0.1% | 2.0% | 7.3% | 22.9% | 67.7% (24.1)* |
| IN M-A01 | 0.3% | 0.9% | 7.4% | 22.2% | 69.2% (26.5)* |
| IN S-D01 | 0% | 1.3% | 6.7% | 25.7% | 66.4% (25.7)* |
| KY S-D99 | 1.2% | 1.2% | 6.3% | 25.6% | 65.4% (23.9)* |
| KY S-D00 | 0% | 2.8% | 10.1% | 28.6% | 58.5% (20.6)* |
| KY J-A01 | 0.4% | 4.8% | 10.3% | 29.0 % | 55.6% (22.2)* |
| KY M-A01 | 0% | 3.2% | 8.2% | 29.3% | 59.3% (20.4)* |
| KY S-D01 | 1.1% | 2.8% | 7.8% | 29.8 % | 58.5% (21.6)* |
| OH S-D99 | 0.5% | 2.9% | 11.8% | 34.7% | 53.0% (18.3)* |
| OH S-D00 | 1.0% | 2.8% | 10.5% | 29.8 % | 55.8% (17.4)* |
| OH J-A01 | 1.0% | 2.9% | 8.6% | 28.3% | 59.2% (17.3)* |
| OH M-A01 | 0.7% | 2.3% | 9.8% | 31.9% | 55.3% (16.9)* |
| OH S-D01 | 0.4% | 2.2% | 9.9% | 32.9% | 54.6% (16.7)* |
| Net 9/10 D-S99 | 0.5% | 2.1% | 9.2% | 27.8% | 60.1% (21.8)* |
| Net 9/10 S-D00 | 0.6% | 2.2% | 9.4% | 27.9% | 60.0% (19.1)* |
| Net 9/10 J-A01 | 0.6% | 2.4% | 8.5% | 26.3% | 62.2% (20.5)* |
| Net 9/10 M-A01 | 0.4% | 2.0% | 8.5% | 27.5% | 61.5% (21.0)* |
| Net 9/10 S-D01 | 0.3% | 1.9% | 8.8% | 27.6% | 61.4% (21.8)* |
| *The percentage of the | e total PD patie | nts with average al | bumin ≥ 4.0 gm | /dL is noted in | parentheses. |

Table A.14. Distribution of PD Average Albumin Values by State & Networks 9&10.

B. Network 9/10 CPM Interventions.

The goals of the CPM interventions are to:

- (1) increase the knowledge of the CPM project to Networks 9/10 ESRD providers,
- (2) standardize the data collection process
- (3) analyze the applicability of the CPM on the facility and network levels, and,
- (4) implement programs and projects that can be repeated on a facility and Network-wide level.

Interventions included facility and physician data collection, feedback reports, and regional education workshops. The focus was on DOQI[™] guidelines, physician-patient outcome data, and facility plans for improvement. Corporate and practice feedback reports were distributed. Feedback reports were specifically targeted to physicians, medical directors, administrators and nurse managers. Multi-color reports displayed data in tables and charts. Table B.1 outlines the number of reports distributed.

| Review Cycle: | # Physicians | # Facilities |
|----------------------|--------------|--------------|
| HD 4Q00 | 577 | 388 |
| HD April 2001 | 559 | 384 |
| HD July 2001 | 565 | 393 |
| PD J-A01 | 400 | 158 |
| PD M-A01 | 411 | 163 |

 Table B.1. Network 9/10 CPM Feedback Reports to Physicians and Dialysis Programs distributed in 2000 for each collection cycle.

The following describes the current level and the change in percentage from the 4Q00 to the 4Q01 of HD Network 9/10 patients meeting the recommended DOQI[™] Guidelines for care:

| | | | <u>change</u> |
|------------------|----------------------------------|-------------|---------------|
| \triangleright | Hemoglobin between 11-12 gm/dL | 34% | - 1% |
| \triangleright | Hemoglobin $> 12 \text{ gm/dL}$ | 42% | + 4% |
| \triangleright | Epo dose between 120-180 u/kg/wk | 16% | - 1% |
| \triangleright | TSAT between 20-50% | 72% | + 2% |
| \triangleright | Ferritin between 100-800 ng/ml | 60% | -7% |
| \triangleright | Albumin \geq 4.0 mg/dl | 38% | + 8 |
| \triangleright | $URR \ge 65\%$ | 85% | + 4% |
| \triangleright | Kt/V Daugirdas II ≥ 1.2 | 89 % | + 3% |
| \triangleright | % Catheters (pts > 90 days ESRD) | 25% | -1% |
| \triangleright | % Fistula (pts > 90 days ESRD) | 31% | + 2% |

The following describes the current level and the change in percentage from S-D00 to S-D01 of PD Network 9/10 patients meeting the recommended DOQI[™] Guidelines for care:

| | | | <u>change</u> |
|------------------|----------------------------------|-----|---------------|
| \triangleright | Hemoglobin between 11-12 gm/dL | 30% | no change |
| \triangleright | Albumin $\geq 4.0 \text{ gm/dL}$ | 22% | + 3% |
| \triangleright | Weekly CrCl or Kt/V | 84% | + 7% |

In 2001, Network 9/10 Clinical Performance Goals 2000-2003 for adequacy of dialysis, anemia management, and vascular access were revised, approved and published.

Adequacy of Dialysis Goals 2000-2003 Hemodialysis

All patients measured for adequacy every month

 \geq 85% of patient population achieve URR \geq 65%

 $\geq 85\%$ of patient population achieve Kt/V $_{\text{Daugirdas II}} \geq \! 1.2$

Peritoneal Dialysis

All patients measured for adequacy every 4 months

<code>CAPD $\geq 85\%$ of patient population achieve weekly Creatinine Clearance ≥ 60 L/bsa or weekly Kt/V $\geq \!\! 2.0$ </code>

CCPD $\geq 85\%$ of patient population achieve weekly Creatinine Clearance ≥ 63 L/bsa or weekly Kt/V $\geq \!\!2.1$

Anemia Management Goals 2000-2003

Hemodialysis & Peritoneal Dialysis

All patients measured every month of PD clinic visit

 \geq 85% of patient population achieve Hemoglobin \geq 11 gm/dL

Hemodialysis Vascular Access Goals 2000-2003

- \geq 40% prevalent patient population Fistula rate ^{DOQITM}
- \leq 10% prevalent patient population Catheter rate ^{DOQITM}

<u>2002 Interventions.</u> Interventions will continue to include facility, physician, and corporate data collection, feedback reports, and regional education workshops. The focus will be on DOQI[™] guidelines, physician-patient, corporate-facility - patient outcome data, and facility plans for improvement. Facilities will be targeted for specific interventions based on facility outcomes.

C. CMS National CPM Project.

All 18 Networks participated in the national Clinical Performance Measures (CPM) project. Random samples of HD and PD patients were drawn. The HD sample had sufficient size to be representative of each Network. The PD sample size was used for national rates only. Table C.1. shows the comparison of Network 9 and Network 10 rankings for clinical outcomes to the other 16 Networks in the nation for the past four years.

Table C.2. shows the Network 9 and Network 10 random samples for the CMS National CPM Project. HD facility survey forms were collected from a national random sample, 16 from Network 9 and 7 from Network 10. The facility survey collected information on facility policies and procedures concerning post BUN sampling and dialyzer total cell volume measurement. Data validation of the national sample was conducted on 5% of the random sample. Network 9/10 staff abstracted patient charts for this process.

Table C.1. Network 9/10 National <u>Ranking</u> for 4Q96-4Q00 Data for Adult (≥18 years) In-center Hemodialysis Patients. *Source: 2000 Annual Report, ESRD Core Indicators*

| Project, HCFA, December 2001. | | | | | | | | | | |
|--|----------|----------|----------|----------|----------|---------|---------|----------|----------|----------|
| Clinical | | N | etwork | 9 | | | N | etwork | 10 | |
| Characteristic | 4Q96 | 4Q97 | 4Q98 | 4Q99 | 4Q00 | 4Q96 | 4Q97 | 4Q98 | 4Q99 | 4Q00 |
| Percentage Patients with Average: | | | | | | | | | | |
| URR ≥ 65% | 10 | 9 | 8 | 4 | 10 | 18 | 17 | 17 | 16 | 15 |
| $Kt/V \ge 1.2$ | 12 | 7 | 9 | 8 | 8 | 17 | 17 | 18 | 15 | 11 |
| Percentage Prevalent Patients: AV Fistula Catheter (low rate) | | | 9 13 | 10 11 | 10 18 | | | 12 16 | 13 15 | 13 8 |
| Albumin ≥3.5 gm/dL | 14 | 2 | 12 | 10 | 17 | 17 | 17 | 12 | 10 | 1 |
| Hgb ≥ 11gm/dL | | | 10 | 5 | 12 | | | 16 | 15 | 1 |
| Ferritin ≥100 ng/mL TSAT ≥20% | 10 14 | 13 17 | 17 18 | 8 12 | 4 15 | 13 6 | 15 1 | 16 15 | 16 4 | 1 2 |
| % patients receiving EPO with: HGB value 11-12 gm/dL HGB value 11- 12.99 gm/dL | | 6 | 9 | 7 | 10 15 | | 13 | 16 | 17 | 12 11 |
| % patients prescribed IV Iron | 4 | 1 | 1 | 1 | 1 | 13 | 4 | 6 | 6 | 3 |
| % patients prescribed EPO Subcutaneous | | 1 | 1 | 1 | 1 | | 5 | 6 | 6 | 4 |

years) In-center Hemodialysis Patients. Source: 2000 Annual Report, ESRD Core Indicators Project, HCFA, December 1997. 1998, 1999, 2000 & 2001 Annual Report, ESRD Core Indicators Project, HCFA, December 2001

| 4Q00 - HD Oct00-HJU-IV-IV-DV (AdUIT > 10 HD US. HD* Net 10 HD US. HD* Net 10 PD VIS. PD* Price Colspan="6">Not 10 495 Not 10 HD US. HD* Not 10 PD VIS. PD* Not 10 PD VIS. PD* Total 50 4% % % % % % % VIS. PD* Total 50 4376 52 62 448 65 23 24 675 50 Female 22 0 10 10 16 1 AlVAN 1 20 4 33 6 6 6 16 10 0 16 16 16 16 16 16 <th< th=""><th>Table C.2. Natio</th><th>onal Cli</th><th>inical P</th><th>erforn</th><th>nance]</th><th>Measu</th><th>res Pro</th><th>oject N</th><th>letwoi</th><th>k Ran</th><th>dom S</th><th>ample</th><th>5,</th></th<> | Table C.2. Natio | onal Cli | inical P | erforn | nance] | Measu | res Pro | oject N | letwoi | k Ran | dom S | ample | 5, | |
|--|--------------------|------------|----------|-----------|----------|-----------|---------|---------|--------|-------|-------|-------|-----|--|
| # % # | 4Q00 – HD Oct | | | | | | | | | | | | | |
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | Pt. Characteristic | | | | | | HD* | | | | | | | |
| Male Female 276 228 55 45 247 248 50 50 4376 4376 52 52 62 68 435 52 52 32 675 488 50 666 ALVAN 1 2.2 0 0 144 2 0 0 0 0 16 1 ALVAN 1 2.2 0 0 144 2 0 0 0 0 16 1 ALVAN 1 2.2 0 0 144 2 0 0 0 0 16 1 Black 177 35 214 43 3103 37 40 31 20 30 368 27 White 314 62 244 49 403 52 85 65 41 61 808 60 Oth/Unk 43 9 68 14 404 53 37 28 14 21 51 44 Mon-Hispanic <t< th=""><th></th><th>#</th><th>%</th><th>#</th><th>%</th><th>#</th><th>%</th><th>#</th><th>%</th><th>#</th><th>%</th><th>#</th><th>%</th></t<> | | # | % | # | % | # | % | # | % | # | % | # | % | |
| Female 228 45 248 50 4032 48 68 52 32 48 666 50 Race Al/AN 1 2 0 0 144 2 0 0 0 0 0 16 1 AS/PI 6 1 20 4 328 4 1 1 4 66 83 66 Black 177 35 214 43 3103 37 40 31 20 30 368 27 White 314 62 244 49 4403 52 85 65 41 61 808 60 Oth/Unk 6 1 17 3 438 5 4 3 2 7 10 143 11 Non-Hispanic 10 2 46 9 381 77 6926 82 91 70 46 69 11 | Total | 504 | 100 | 495 | 100 | 8416 | 100 | 130 | 100 | 67 | 100 | 1342 | 100 | |
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| White Oth/Unk 314 62 244 49 4403 52 85 65 41 61 808 60 Oth/Unk 6 1 17 3 438 5 4 3 2 3 67 5 Ethnicity | | | | | | | | | | | | | | |
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| Hispanic Non-Hispanic Oth/Unk 10 2 46 9 1086 13 2 2 7 10 143 11 Non-Hispanic Oth/Unk 451 89 381 77 6926 82 91 70 466 69 1148 86 Age | | | | | | | | | | | | | | |
| Non-Hispanic Oth/Unk 451 89 381 77 6926 82 91 70 46 69 1148 86 Age Image < | | 10 | 2 | 10 | 0 | 1096 | 10 | 2 | 2 | - | 10 | 142 | 11 | |
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| GN 74 15 62 13 971 12 29 22 20 30 254 19 Other/Unk 122 24 89 18 1802 21 29 22 14 21 340 25 Duration - years | | | | - | | | | | - | | | | | |
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| 0.5-0.9 72 14 62 13 1152 14 16 12 11 16 165 12 1.0-1.9 107 21 97 20 1719 20 32 25 14 21 278 21 2.0+ 247 49 278 57 4441 53 63 48 32 48 587 44 *HCFA 2001 Annual Report, ESRD Core Indicators Project, December 2001. | | 79 | 15 | 54 | 11 | 997 | 12 | 19 | 15 | 10 | 15 | 299 | 22 | |
| 1.0-1.9 107 21 97 20 1719 20 32 25 14 21 278 21 2.0+ 247 49 278 57 4441 53 63 48 32 48 587 44 *HCFA 2001 Annual Report, ESRD Core Indicators Project, December 2001. | | | - | | | | | | - | | - | | | |
| 2.0+ 247 49 278 57 4441 53 63 48 32 48 587 44 *HCFA 2001 Annual Report, ESRD Core Indicators Project, December 2001. | | | | | | _ | | | | | | | | |
| *HCFA 2001 Annual Report, ESRD Core Indicators Project, December 2001. | | | | | | | | | | | | | | |
| | | al Report. | ESRD | Core Indi | cators P | roject. D | ecember | 2001. | | | | I | | |
| | | | | | | | | | | | | | | |

D. Network Special Projects/Studies

1. Quality Improvement Projects.

The development of Quality Improvement Projects (QIP) is mandated in the Network 9/10 contract with CMS. The QIPs are developed and directed by the Medical Review Board (MRB).

<u>1.a. Network 9 Hemodialysis Adequacy of Dialysis QIP.</u> This project concluded December 2001 and the final report is pending CMS approval as of this publication date.

Background: At year-end 1999, ESRD Network 9 contained 8% of the national in-center hemodialysis (HD) population; the Network area includes the states of Indiana, Kentucky and Ohio. Network 9 Clinical Performance Measures (CPM) from the 4th quarter of 1999 showed 80% of the in-center HD

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patients had an average urea reduction rate (URR) \geq 65%. Data trended from 1996 through 1999 showed the rate of improvement in URR had been declining.

Primary objectives: This quality improvement project addressed the topic of improving hemodialysis adequacy, as prescribed by the Centers for Medicare and Medicaid Services (CMS). The primary objective was that 85% or more of adult, in-center HD patients in Network 9 would meet or exceed the URR target of $\geq 65\%$. A secondary objective was to measure and improve components of adequacy (blood flow rates, treatment time, use of dialyzer with Kuf ≥ 20 , and decrease the use of catheters as vascular access). The third objective was to evaluate the facility interventions and the effect on URR.

Methods: A rank order was calculated of Network 9 facilities for the 4th quarter 1999 to select the intervention group. This ordering was accomplished by using the percentage of patients with URR \geq 65% to select the intervention group. The 46 facilities in the lowest quartile were designated as the intervention group. Intervention facilities attended educational meetings, received a "Quality Improvement Kit" of educational materials, were required to develop individualized intervention action plans for improving adequacy, received specific facility "Needs Assessment Report," and received individualized communications through Medical Review Board letters and telephone conference calls during the course of the QIP. The rate of progress was measured for the percentage of patients with a URR \geq 65% during the year 2001. As a follow-up, URR measurements were compared for the 4th quarter 1999, 2000 and 2001.

Main findings: In the 4th quarter of 2001, the overall Network 9 rate of URR \geq 65 was 85% (± 6.9%). The Network goal of \geq 85% of facilities with a URR \geq 65% was achieved with a mean URR \geq 65% of 85.2 (± 6.7%) in the non-intervention facilities but fell slightly short in the intervention facilities with a mean URR \geq 65% of 84% (±7.93).

The intervention facilities met project goals for improving treatment time and use of dialyzers with Kuf ≥ 20 .

A secondary analysis of the data using analysis of variance with repeated measures found a significant effect of years (p<0.001), intervention (p<0.001) and the interaction years* intervention (p<0.001). The rate of increase in URR was greater in the intervention group.

An analysis was performed of the interventions used at the facility level to increase the rate of URR. These interventions included policy and procedure, prescription, personnel, patient, physical equipment, and vascular access. Once again there was a significant effect of year on the reported URR (p<0.001). There were no significant between-subject effects. There was a significant interaction between year and those facilities that targeted vascular access (p=0.041) but not in the desired direction.

Principle conclusion: The selection of the lowest performing facilities for this project was an efficient method to improve the overall Network adequacy rate. Facility interventions that targeted vascular access were not beneficial to improving adequacy rates.

<u>1.b. Network 10 Hemodialysis Adequacy of Dialysis QIP.</u> This project concluded December 2001 and the final report is pending CMS approval as of this publication date.

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Background: At year-end of 1999, ESRD Network 10 contained 5% of the national in-center hemodialysis (HD) population; the Network area includes the state of Illinois. Network 10 Clinical Performance Measures (CPM) from the 4th quarter of 1999 showed 77% of the in-center HD patients had an average urea reduction rate, URR \geq 65%. Data trended from 1996 through 1999 showed and average 5% rate of improvement in URR.

Primary objectives: This quality improvement project addressed the topic of improving hemodialysis adequacy, as prescribed by the Centers for Medicare and Medicaid Services (CMS). The primary objective was that 85% or more of adult, in-center HD patients in Network 9 would meet or exceed the URR target of \geq 65%. A secondary objective was to measure and improve components of adequacy (blood flow rates, treatment time, use of dialyzer with Kuf \geq 20, and decrease the use of catheters as vascular access). The third objective was to evaluate the facility interventions and the effect on URR.

Methods: A rank order was calculated of Network 10 facilities for the 4th quarter 1999 to select the intervention group. This ordering was accomplished by using the percentage of patients with URR \geq 65% to select the intervention group. The 27 facilities in the lowest quartile were designated as the intervention group. Intervention facilities attended educational meetings, received a "Quality Improvement Kit" of educational materials, were required to develop individualized intervention action plans for improving adequacy, received specific facility "Needs Assessment Report," and received individualized communications through Medical Review Board letters and telephone conference calls during the course of the QIP. The rate of progress was measured for the percentage of patients with a URR \geq 65% during the year 2001. As a follow-up, URR measurements were compared for the 4th quarter 1999, 2000 and 2001.

Main findings: In the 4th quarter of 2001, the overall Network 10 rate was $82.0 \pm 8.9\%$. The Network goal of $\ge 80\%$ of facilities with a URR ≥ 65 was achieved with a mean URR $\ge 65\%$ of $83.4 \pm 7.7\%$ in the non-intervention facilities but not achieved in the intervention facilities with only a mean URR $\ge 65\%$ of 77.9 ± 10.9 . The intervention facilities met project goals for improving blood flow rate, treatment time, and use of dialyzers with Kuf ≥ 20 .

A secondary analysis of the data using analysis of variance with repeated measures found a significant effect of years (p<0.001), intervention (p<0.001) and the interaction years* intervention (p<0.001). The rate of increase in URR was greater in the intervention group. An analysis was performed of the interventions used at the facility level to increase the rate of URR. The between subject effects were policy and procedure, prescription, personnel, patient, physical equipment, and vascular access and all were entered into the model. There was a significant effect of year on the reported URR (p<0.001). There were no significant between-subject effects. Significant interactions in the between-subject effect and year were found for physical equipment (p=.009 and policy and procedure (p=0.012).) where facilities that targeted these areas had greater increases in URR. The effect for facilities that targeted vascular access (p=0.080) was a decline in URR. URR increased greater in the intervention group.

Principle conclusions: The selection of the lowest performing facilities for this project was an efficient method to improve the overall Network adequacy rate. Facility interventions that targeted physical equipment and policy and procedure would be beneficial to improving adequacy rates.

The following "Needs Assessment Report" displays the Network 9/10 aggregate data from April – December 2001. This "Needs Assessment report" is based on the QIP facility needs assessment report designed to identify and target adequacy processes for improvement. The report's last column is a comparison to the top 20% facilities in December 2001 based on URR rates. The categories are (1) % patients with URR $\geq 65\%$, (2) % patients with Kt/V_{Daugirdas II} ≥ 1.2 , (3) average treatment time, (4) minutes of treatment time per kilogram of body weight, (6) frequency table of treatment time distribution, (7) frequency table of % patients with shortened treatment time, (8) average blood flow @ 1 hour, (9) frequency table of average blood flow distribution, (10) average dialysate flow @ 1 hour, (11) % patients with HD catheter, and (12) % patients using dialyzers with Kuf ≥ 20 dialyzers. The top 20% facilities averaged higher treatment times and blood flow rates in comparison to the Network 9/10 aggregate. Facilities receive this feedback report with their CPM reports.

| The Rand Natyork, Inc. T | RN | | Clinical Po In-Center Network 9/10 | Assessmen erformance Hemodialys 2001 - Decemi | Measures is Patients | |
|--|-------------------|-------------------|--|--|-------------------------|--|
| | April 2001 | July 2001 | October 2001 | November 2001 | December 2001 | Average Top 20% Facility Rates December 2001 |
| % Pts URR >= 65% | 82% | 82% | 83% | 83% | 84% | 94% |
| % Pts Kt/V >= 1.2 | 85% | 86% | 87% | 87% | 87% | 98% |
| Average Actual Treatment Time (hours) Minutes of treatment time per kg of body | 3.70 | 3.72 | 3.72 | 3.73 | 3.73 | 3.77 |
| weight | 3.1 | 3.4 | 3.1 | 3.1 | 3.1 | 3.1 |
| Actual Treatment Time % Pts Breakdown <= 3.0 hours 3.1 - 3.5 hours 3.6 - 4.0 hours | 14% 27% 42% | 14% 27% 42% | 13% 27% 42% | 13% 27% 42% | 13% 27% 42% | 10% 28% 42% |
| > 4.0 hours Shortened Treatments % Pts Breakdown Shortened Time <= 15 minutes 16 - 30 minutes | 17% | 17% | <u>18%</u> 8% 4% | 8% 3% | 18% 7% 3% | 20% 5% 1% |
| > 30 minutes | | | 4% | 3% | 3% | 2% |
| Average Blood Flow @ 1 hour | 389 | 390 | 396 | 396 | 396 | 403 |
| Blood Flow % Pts Breakdown <= 300 ml/min 301 - 350 ml/min | 17% 17% | 17% 17% | 15% 16% | 15% 17% | 14% 17% | 13% 17% |
| 351 - 400 ml/min 401 - 450 ml/min | 31% 21% | 32% 20% | 32% 22% | 31% 21% | 31% 22% | 29% 23% |
| > 450 ml/min Average Dialysate Flow @ 1 hour | 14% | 13% | <u>16%</u> 659 | <u>16%</u> 663 | 16% 667 | 690 |
| % Pts with HD Catheter | 29% | 29% | 29% | 29% | 29% | 30% |
| % Pts on Hi-Flux Dialyzers (Kuf >= 20) The three major barriers to adeq | 61% | 63% | 69% | 70% | 70% | 67% |

<u>1.c. Catheter Reduction QIP.</u> The MRB began development of the second QIP targeting the reduction of catheters. The topic area was determined by CMS directive to target vascular access management, the increasing Network 9/10 catheter rates, and analysis of reasons for catheter. The narrative project plan was submitted to CMS in December. The project proposes a start date of April 2002.

E. Focused Quality Assurance Activities

1. Intervention Profiling. The MRB conducted an annual facility profiling process that integrates several quality domains:

(1) CPM measurements for adequacy of dialysis and treatment of anemia, (2) standardized mortality ratio, (SMR) (3) standardized catheter ratio, (SCR) (4) standardized hospitalization ratio, SHR, (5) data compliance, (6) MRB project participation, and (7) grievances.

The facility profiling process identifies facility outliers in order to assist in improving quality of care. The process assigns points (weights) to each quality indicator by its importance to patient care. Facilities acquire points when the facility rate is statistically different from the Network or the standardized rate using a 95% confidence interval or p value < 0.05. Consumer grievances are reviewed by the MRB and points are assigned on a case by case basis.

Tables E.1. and E.2. shows the number and percentage of the total programs for each point level for 1999-2001 for hemodialysis and peritoneal dialysis.

| Table E.1. Facility Profile:number and percentage of HD facilities and points assigned for 1999–2001. | | | | | | | | | |
|---|-------------------|-------------------|-------------------|--|--|--|--|--|--|
| Points | Hemodialysis 1999 | Hemodialysis 2000 | Hemodialysis 2001 | | | | | | |
| 0 | 159 (43%) | 210 (52%) | 176 (44%) | | | | | | |
| > 0 ≤ 10 | 93 (25%) | 92 (23%) | 122 (30%) | | | | | | |
| > 10 < 40 | 100 (27%) | 90 (22%) | 94 (24%) | | | | | | |
| > 40 < 50 | 13 (4%) | 9 (2%) | 6 (1.5%) | | | | | | |
| ≥ 50 | 3 (1%) | 3 (1%) | 1 (.25%) | | | | | | |
| Total Programs | 368 | 404 | 399 | | | | | | |

| Table E.2. Facility Profile:number and percentage of PD facilities and points assigned for 1999–2001. | | | |
|---|--------------------------|--------------------------|--------------------------|
| Points | Peritoneal Dialysis 1999 | Peritoneal Dialysis 2000 | Peritoneal Dialysis 2001 |
| 0 | 97 (51%) | 107 (61%) | 104 (58%) |
| > 0 ≤ 10 | 59 (31%) | 48 (28%) | 50 (28%) |
| > 10 < 40 | 33 (17%) | 19 (11%) | 23 (13%) |
| > 40 < 50 | 1 (1%) | 0 (0%) | 1 (.5%) |
| ≥ 50 | 0 (0%) | 0 (0%) | 1 (.5%) |
| Total Programs | 190 | 174 | 179 |

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Based on the number of points, an intervention is determined. Interventions become more intensive with the number of points acquired. MRB - Facility interventions are based on the total points acquired in the profile year. The Network's goal is that all facilities have zero points.

| Point Level | Intervention |
|--------------------|---|
| 0 | Process Notification |
| 1 - 9 | Process Notification and no required action |
| 10 - 40 | Facility internal review |
| 40 - 49 | MRB required facility review and action plans |
| 50 or more | MRB required facility review, action plans and site visit |

Network staff maintains monthly contact with facilities acquiring 40 points or greater. Network staff report quarterly to the MRB, facility action plan updates and outcomes.

2. Cooperative Activities with Other Agencies

2.a. Network 9/10 distributed unit specific reports for the USRDS in July 2001 to facility medical directors and administrators. This report included standardized mortality ratios (SMR), standardized hospitalization ratios (SHR), and standardized transplant ratio (STR) for Medicare-only patients for 1996-1998.

| | # Facilities |
|------------|--------------|
| Network 9 | 219 |
| Network 10 | 111 |

2.b. Network 9/10 cooperated with the Centers for Disease Control and Prevention (CDC) to collect the national surveillance of dialysis associated diseases. A total of 401 forms were collected from facilities in Network 9/10 (270 Network 9 and 131 Network 10) for a response rate of 99%.

GOAL 2: Establishing and improving partnerships and cooperative activities among and between the ESRD Networks, PROs, State survey agencies, and ESRD facilities/providers, ESRD facility owners, professional groups, and patient organizations.

During 2001, the Network maintained ongoing cooperative relationships with a wide variety of organizations within the renal and Medicare communities.

A. Professional Affiliations.

The Network maintains an ongoing relationship with Health Care Excel, the organization which administers the peer review organizations (PRO) for both Kentucky and Ohio. The Network is represented on cooperative committees organized by Health Care Excel. The Network worked with KePRO, the contractor for the peer review organization for the State of Ohio, on a study of cardiac risk factors in dialysis units in Northeast Ohio.

The Network acts as a resource to the departments of health in the Illinois, Indiana, Kentucky, and Ohio. Interactions between the Network and the state health agencies are ongoing. The Network continuously acts as an expert adviser for the technical aspects of dialysis, and provides Network developed resources when requested.

The Network also provides resources and contacts with other dialysis agencies, such as the the National Kidney Foundation and its affiliates, The University of Michigan Kidney Epidemiology and Cost Center, the United States Renal Data Service, and the United Network for Organ Sharing. The relationship between state health agencies and Network 9/10 continues to develop in a collaborative manner.

B. Patient Interaction in Network Activities.

To promote patient input and participation in the Network, the following activities were conducted during 2001.

- New patients were informed about the Network through a New Patient Packet that the Forum distributes to new patients.
- Patients participated on Network Committees.
- New social worker folders were updated to provide a listing of resources and information to share with patients as well as material to encourage patients to become active on the Patient Leadership Committee or the Patient Advisory Counsel.
- Throughout the year, information about the PAC, PLC, and Patient-to-Patient Program and patient resources were sent to patients and staff who expressed an interest in becoming involved with any of the programs.
- The board game, *Adventure Park, ESRD Special Edition,* was distributed per request and information about the game was put on the Web site of ikidney.com.

C. Community Outreach Activities.

The Renal Network acts as a clearinghouse to provide information concerning ESRD technology and treatment advances to ESRD professionals, patients, and other interested persons and organizations. Information received or generated by the Network was disseminated to the appropriate individuals at the discretion of the Executive Director or other appropriate staff persons. During 2001 information was distributed Network-wide in the following manner:

D. Patient Newsletter, Renal Outreach.

The Renal Network publishes a newsletter for patients in the four-state area. While ESRD patients are the primary audience, ESRD professionals and members of the renal community receive the newsletter, as well. In total, about 10,000 copies are distributed with each mailing.

Renal Outreach provides a continuing means of communication to all patients within Network 9/10. It contains information on new therapies, medications, nutrition, exercise, and general topics of interest, as well as news of Network 9/10 and Patient Leadership Committee activities. Patients are encouraged to submit their ideas for articles and to write articles for the newsletter. Each newsletter contains at least one article written by a patient.

E. Network 9/10 Handbook - Policies and Procedures.

The Network 9 /10 Handbook was developed to ensure all member facilities are continuously apprised of Network 9/10 policies and procedures as approved by Network 9/10 Coordinating Council. The Handbook is updated periodically as policies are developed or are amended; materials are posted to the Network Web site at www.therenalnetwork.org, in the policies and guidelines section.

F. Web Sites

This Web site is intended to provide information about Networks 9/10 activities, and links to other resources in the renal community. The front page is updated monthly with news. Policies, procedures, and selected data items are added as they become available.

A Web site geared toward patients was begun, <u>www.kidneypatientnews.org</u>. It was developed through the internship program at Purdue University with direction from the Patient Services Department. Articles with a patient focus are being developed and links and other resources will be provided.

G. Patient Handbook, *Living With Kidney Disease: A Patient Manual*.

During 2001, The Renal Network revised and updated its patient manual. In 2001, the manual was distributed on an "as available" basis.

H. New and Updated Resources:

- PAC Representative Handbook
- PAC ActionGram on Adequacy of Dialysis
- Nutritional resources and posters
- Early Renal Insufficiency brochure
- Compliance/Adherence Packet

I. Educational and Cooperative Activities:

- A Consultation/phone training program was provided to a social worker in Rockford, IL in April.
- An all day in-service training program for the social workers employed by DaVita was presented by the Patient Services staff in Gary, Indiana in April.

- A presentation on Psychosocial Issues of Families was given to the nurses at the Network's annual Nephrology Conference in May by Patient Services staff.
- Patient Services staff participated in two health fairs, one conducted by Indiana University and the other by National Kidney Foundation of Illinois.
- Provided the University of Illinois booklets on early renal insufficiency to hand out to police and firemen.

J. Nephrology Conference

In combining its roles as an information clearinghouse and a professional renal association, The Renal Network sponsors the Nephrology Conference each year. The 2001 Nephrology Conference was held on May 9 and 10 at the Indianapolis Marriott Downtown. This annual event is designed to allow members of the Network to come together to conduct Network business while providing educational opportunities and allowing for the exchange of ideas among members of the renal community in Illinois, Indiana, Kentucky and Ohio.

The goal of the Conference is to offer a multi-disciplinary scientific seminar, individual meetings of different professional groups, and to provide awards to those individuals and facilities who have excelled in meeting of Network goals during the year. These activities are planned in conjunction with meetings of the Medical Review Board and the Network Coordinating Council.

The Network recognizes achievement among its members by presenting awards for individuals who have made outstanding contributions to the Network, and also who have gone above and beyond the minimum to meet network reporting requirements, both in data and quality assurance.

The event is organized by the Network Planning Committee to ensure input from the Network members. Additionally, Network-wide professional groups for administrators, social workers, technicians and registered dietitians were formed to facilitate planning individual sessions for these disciplines. The Network works in conjunction with the American Nephrology Nurses Association to plan a full-day session for nurses. All programs are designed to provide continuing education credits for participants, which enhances the value of these offerings to Network members. To further integrate the conference into the renal community, businesses dealing in renal products are invited to exhibit during the event. This serves the dual purpose of providing useful information to conference participants while underwriting the event through these sponsors.

K. Other Activities.

The Network has developed and maintained email list services for different audiences, including physicians, administrators and social workers. These list serves are used as warranted to provide an expedient and inexpensive means to reach a large audience with information, such as news on a variety of topics, including FDA recalls, Network nominations process and election, Network meetings, and quality initiatives.

As events warrant, informational bulletins are sent to the appropriate individuals via regular mail. These releases of information may be sent to committee members, council members, professional disciplines, patients or other related organizations. If necessary, a general release may be sent to all interested parties.

News of general interest is included in the newsletters of Network 9/10 to ensure that the network membership is kept informed of activities on a continuing basis. Network 9/10 maintains a mailing list, by category, on computer to facilitate clearinghouse functions. This listing is continuously updated to provide an efficient mailing process.

Additionally, Network 9/10 responds to individual requests for information as these are received. The requests come from a variety of individuals, from dialysis patients and family members, renal professionals, students, researchers, and planning organizations and/or dialysis corporations.

GOAL 3: Evaluating and resolving patient grievances.

The Medical Review Board developed a "Policy and Procedure to Evaluate Formal Complaints" to address grievances filed with the Network. This policy is in compliance with the CMS national policy for evaluating and resolving patient grievances. In addition, a special subcommittee of the Medical Review Board is designated to deal with grievances.

The Network 9/10 grievance policy was written and approved by the Medical Review Board, approved by the Executive Committee and approved and adopted by the Network Coordinating Council. A copy of the policy was then distributed to all facilities within the Network area. An article explaining the grievance policy was also published in *Renal Outreach*, the patient newsletter of Network 9/10. Additionally, a summary of the grievance process is available on the Network Web site.

Network staff members routinely handle many requests for assistance directly from patients and their families, as well as facility staff members. These requests mainly involve supplying information from various sources available to the Network, such as location of dialysis centers, help with transient dialysis, location of isolation stations, specific federal regulations, etc. In some instances, the Network may act as a go-between, making an initial contact for an individual who is seeking assistance. These contacts are tracked by the SIMS information system.

The complaints are reported through the CMS quarterly report format as investigations or grievances. Investigations are the result of complaints brought to the attention of the Network through a variety of means. Grievances are formal, written complaints filed by patients or their representatives, or by facility staff members.

The Network completed two investigations and heard 27 grievances during the year 2001.

GOAL 4: Improving data reliability, validity, and reporting between ESRD facilities/providers, Networks, and CMS and other related agencies.

A. Facility Compliance

At the beginning of 2001 all dialysis and transplant facilities within the Network were participating as required by CMS and The Renal Network. At year-end 2001, all dialysis facilities within the Network 9/10 area were participating as required by CMS and The Renal Network.

The Renal Network has designed a patient medical information system to enable the continual assessment of the ESRD patient population. A computer system has been designed to integrate data, generate internal reports, and contribute to the national database.

During 1999, The Renal Networks converted to the Standardized Information Management System (SIMS) developed by the ESRD Networks and CMS and work continued to update this system as needed.

B. System Description.

The data processing system is based on the generation of HCFA mandated forms and a Network tracking report by ESRD facilities. These forms provide the necessary information and updates that assure the accuracy of the data system.

HCFA Medical Information System (MIS) Forms that are processed through the Network office include:

- HCFA 2728 Chronic Renal Medical Evidence Report
- HCFA 2744 ESRD Facility Survey
- ◆ HCFA 2746 ESRD Death Notification

As these forms are received in the Network office, they are input on the patient database, a HCFA logging program, and a compliance program, and forwarded to HCFA.

The Network 9/10 Data Department routinely completes the following activities:

- Handling daily receipt of MIS forms and logging forms on the Network computer.
- Verifying information on MIS forms.
- Monthly review of facility compliance goals for forms submission.
- Input of MIS forms and tracking forms on Network patient information system.
- Processing of HCFA generated facsimile forms.

C. Compliance Reporting.

The SIMS program tracks compliance for forms submission and completion by each facility. The program generates a report showing each facility, which forms were received, and whether or not they were compliant. It also generates a master report showing compliance rates for all facilities within the Network. Compliance rates are reviewed monthly by Network staff. Quarterly, compliance reports are

generated and sent to the facilities. The Medical Review Board routinely reviews compliance rates for those facilities who fall below the CMS goals at their quarterly meetings.

D. Patient Tracking System.

The Network upgraded its computer tracking system to a WindowsTM based system and disseminated the new program to all dialysis facilities within its four states. The facilities report monthly to the Network via diskette. The update included the KDQOLTM quality of life survey instrument and scoring program for use by dialysis facilities. Use of this instrument is voluntary for the dialysis facilities and interested facility staff members are referred to RAND for instructions on proper implementation.

The data system has unlimited capability to collect information on ESRD patients. Currently, more than 33,000 active and inactive patient listings are in the system. Information collected on each patient includes:

- Full Patient Name
- Social Security Number
- Medicare Number
- Demographic Information
- Patient Address
- County of Residence
- Transfer Information and Date
- Initial and Subsequent Providers
- Modes of Therapy
- Primary Diagnosis and Co-morbid Conditions
- All Types of Changes in Patient Status
- Transplant Candidate Status
- Vocational Rehabilitation Status
- Number of Treatments Performed
- Date of First Dialysis
- Current Status
- Cause of Death
- Clinical Performance Measures

After the data is computerized, it is then available for statistical manipulation. Various statistics and data profiles are generated through the Network data system as described earlier in this report. The data tables contained in this report were generated through the Network data system as well.

E. Community Outreach Through Data

Network 9/10 uses its database as a constant source of information on the ESRD population for the renal community. During 2001, Network 9/10 filled requests for Statistical Report data, for ZIP Code and county data, for facility demographic profiles, for SMR data, for core indicator data, and compliance data.

Data requests are received continuously from a variety of interested parties, including:

- Requests from facilities for information on their own programs. Often these requests ask for historical information to allow the facility to assess trends. SMR data was also released which displayed a facility's ratio compared to the Network. This allows the facility to make comparison of its ratio with its peers.
- Requests from organizations attempting to establish new ESRD programs within a given area, or from current providers who are attempting to expand their services. Data often requested includes capacity and utilization figures, and patients by residence, divided by county or ZIP Code. (All patient data released is done within the confines of established HCFA confidentiality rules.)
- Requests from state health planning agencies to assist them in assessing the need for ESRD service when reviewing Certificate of Need (CON) applications.
- Requests from researchers in a variety of interests, such as patients dialyzing by modality, by diagnoses, demographic information, and transplantation.

III. SANCTION RECOMMENDATIONS.

No requests were made during 2001 to the Health Care Financing Administration for sanctions of area facilities.

IV. RECOMMENDATIONS FOR ADDITIONAL FACILITIES

Each year through the patient tracking system, The Renal Network conducts a review of facility operations. This information is made available to the provider community for many uses, including estimating need for additional services.

From this report the following information is available:

"Services Rendered," describes each facility by area of location within the Network and the modes of therapy offered.

"Current Operations," shows the number of stations currently operating at each dialysis facility within the Network.

"Patient Capacity by Facility," calculates the total number of patients that could dialyze at each facility based on the number of shifts and stations available at that facility.

"Utilization," identifies the actual utilization of each dialysis facility at year-end 1999.

"Pediatric ESRD Facilities," shows the number of stations currently operating at each pediatric dialysis facility within the Network.