Decreasing Dialysis Patient-Provider Conflict (DPC)
Toolbox Training Program

What: A training program to support the use of the DPC Toolbox. In addition, the program will review tips for training adults and provide examples for using the Toolbox.

Who should attend: Anyone who will be involved with conducting the training program or who plays a pivotal role in managing conflict in the facility.

Where & When: Program will be provided via *WebEx* (Requires telephone and Web access for participation and email address for notification.)

Thursday, September 18, 2008	*10:00 – Noon*	*Eastern Daylight Time*
Wednesday, November 12, 2008	*10:00 – Noon*	*Eastern Standard Time*

Cost: Free (Complete and return registration form to Patient Services Department, The Renal Network, Inc., 911 East 86th Street, Suite 202, Indianapolis, IN 46240.)

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DPC WebEx* Registration Form

A separate form is required for each computer terminal logged onto (i.e. sharing the same computer and telephone line) the WebEx session. Please list all of the participants in the WebEx session on the appropriate registration form.

Facility Name: ______________________________

Facility Address: ______________________________

Facility Phone: ______________________________

Training Dates: (Please check only one. For additional dates please use a separate form.)

☐ *Thursday, September 18* ☐ *Wednesday, November 12*

Attendees: (Please enter information for each person attending the training from facility listed above.)

Name: ____________ Title: ________ Email: ____________
Name: ____________ Title: ________ Email: ____________
Name: ____________ Title: ________ Email: ____________
Name: ____________ Title: ________ Email: ____________
Name: ____________ Title: ________ Email: ____________