

**FISTULA FIRST CHANGE CONCEPTS
CQI ACTION PLAN—Fistula Patient Coaching Program**

FACILITY:					TEAM MEMBERS: Medical Director Nurse manager Vascular access coordinator Facility nurses Patient care technician Dietitian Social worker Surgeons Nurse extender CKD clinic nurses
CONTACT:					
PROBLEM STATEMENT: Poor vascular access outcome due to lack of patient knowledge					
ROOT CAUSE(S): Limited pre-ESRD education Limited patient education program in CKD clinic and/or dialysis facility Limited resources for patients and caregivers					
ACTION PLAN	RESPONSIBLE TEAM MEMBER	START DATE	ESTIMATED COMPLETION DATE	ACTUAL COMPLETION DATE	COMMENTS (STATUS, OUTCOMES, DISPOSITION, ETC.)
<ol style="list-style-type: none"> 1. Incorporate "Fistula Patient Coaching" Program in your facility 2. Educate appropriate staff 3. Choose appropriate patient coaches 4. Train patient coaches 5. Initiate process 6. SET GOALS 7. Evaluate process 					