

Table 10. URR in conference call facilities for 1999, 2000, and 2001.

Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
1999	7	49.39	71.43	61.4850	6.74171
2000	7	53.74	71.98	63.9483	7.37937
2001	7	60.20	93.38	80.7987	11.49812
Valid N (listwise)	7				