

Preparing for the New Medical Director Responsibilities

## Disclosure

- I have no real or perceived conflicts of interest related to this activity.
- This presentation will not advocate for the off-label use of medications.

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## Preparing for the New Medical Director Responsibilities

Chicago, Illinois  
October 21, 2008

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Chairman, Medical Review Board  
Network 9 & 10

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## Organizations in ESRD

- ASN -- improve the health of patients through sound basic and clinical science
- RPA -- physician citizens advocate for patients and the profession through sound public policy
- Renal Networks -- advocate for the patient by improving the systems of care at the facility level

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# the renal networks

the medical director's new best friend  
(the iron fist in the velvet glove)

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## Termination of Medicare Coverage §488.604

- (a) ...failure of a supplier of ESRD service to meet one or more conditions for coverage set forth in part 494 will result in the termination of Medicare coverage
- (b) ... [can be] based solely on supplier's failure to participate in network activities and pursue network goals as required at §494.180(i) of this chapter

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## Governance: relationship with ESRD network §494.180(i)

- Receives and acts upon recommendations from the ESRD network
  - Must cooperate with ESRD network designated for its geographic area
  - In fulfilling the terms of the Network's current scope of work
  - Must participate in ESRD network activities and pursue network goals

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## Governance: The CEO §494.180(a)

- (3) Relationship with the ESRD networks
  - Collect and analyze data on ESRD patients and their outcomes of care
  - Provide education and oversight to improve the quality of care
  - Support facilities in developing and maintaining an effective QAPI program
  - Respond to complaints and grievances

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## Governance: relationship with ESRD network §494.180(i)

- Improve the quality and safety of dialysis-related services
- Improve independence, quality of life, and rehabilitation of individuals [modality choice]
- Encourage and support collaborative activities to ensure achievement of these goals
- Improve the collection, reliability, timeliness and use of data to measure processes of care and outcomes, maintain patient registry, and support the ESRD network program.

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## The Medical Director §494.150

... [is] responsible for the delivery of patient care and outcomes in the facility .... Is accountable to the governing body for the quality of medical care provided to patients.

- (a) Quality assessment and performance improvement program
- (b) Staff education, training, and performance
- (c) Policies and procedures

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The Renal Network facilitates the achievement of optimal wellness for renal disease patients

- To act compassionately
- To be unbiased
- To advocate for excellence
- To be proactive and innovative

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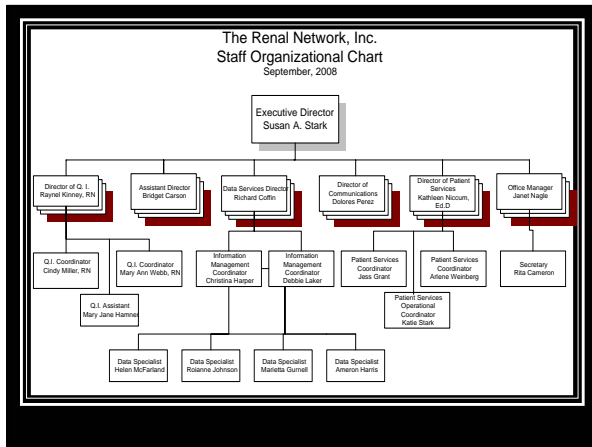
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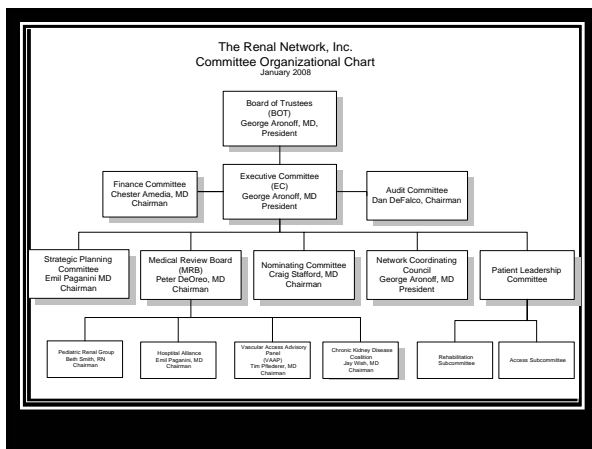
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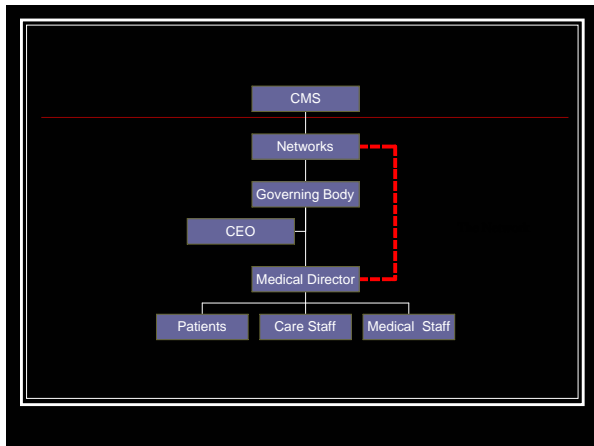
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- ### Reports from the Network
- Fistula First Dashboard Report - Quarterly
  - Fourth Quarter Lab Data - Annually
  - KECC (U of M) Dialysis Facility Report - Annually
  - Announcement of National CPM Report Availability - How to Access it (On-Line)
  - Interventional Profiling Report - Annually
  - Anemia Guidelines Report
  - Practice Specific Reports (2728 data)

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- ### MRB Available
- To assist medical director in peer counseling
  - To assist medical director in medical staff supervision
  - To assist Governing Body in resolving conflicts with medical director
  - To assist medical staff with best practices

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## Network Available

- Assist in problem solving
- Data analysis
- QAPI design and implementation
  - Templates
  - Statistical consultation
- Resources for resolving patient-provider conflict
  - assist in grievance resolution
  - Involuntary discharge
- Patient Education Literature
- Staff Education and Training

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(800) 456-6919

*Operators are waiting to take your call...*

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